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# Primary Care Plus Global At Home: A Clinical Option in a BSN Ambulatory Nursing Course

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# Background and Overview

- Ambulatory Care course as a curriculum addition plus:
- Global focus in the school of nursing
- It's all about clinical...





# About the Course

- Fourth semester, to complement the Population Health course
- A wide variety of clinical sites
- Outcomes
  - Apply the principles of primary care, care coordination, and managing complex chronic conditions.
  - Understand the differences between nursing in acute care and ambulatory care.
  - Apply knowledge and skills from previous courses to a primary care setting.



# About the Clarkston Clinic

- Population served: Primarily immigrant and refugee
- Variety of clinics at this site
  - Primary care
  - Mammogram
  - Vision screening
  - Diabetes education
  - Women's health
  - Dental





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# Primary Care NP Clinic

- Initiated and led by faculty NPs and NP students with physician collaboration
- Clinic began in summer, 2017
- Strong collaboration with other clinics at this site





# Clinical Goals and Objectives

- Syllabus: *Utilize evidenced based nursing interventions and procedural care for increasingly complex care, decision making, and care coordination among diverse populations.*
- Site specific: understanding healthcare issues for immigrant and refugee clients.
- Also at this site:
  - RNs demonstrating high-level clinical judgment and leadership.
  - Understanding the impact of economic constraints on health.
  - Applying principles of care coordination and teamwork.



# Student Roles

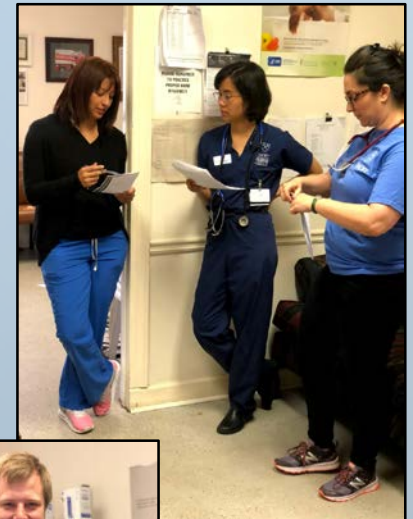
- Intake
  - Vital signs, blood glucose, height and weight
  - Reason for coming to clinic
  - Medication review
  - Family history if first visit
- Handoff to provider
  - Summary of information
  - Prioritization





# Student Roles

- Scribe
  - Assisting in clinic efficiency
  - Observing provider
  - Learning medical terminology
- Check out
  - Providing referrals
  - Care coordination with other providers/clinics
  - Addressing cost issues





# Challenges



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- Language
  - Interpreters: family and volunteer
  - Misunderstandings
- Physical constraints
  - Limited exam rooms
  - Small space for waiting, intake, check out
- Provider staffing
  - Faculty or working NPs



# Challenges:



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## Same Site, Different Courses

### Solutions:

- Clear distinction between Population Health, Service Learning, and Ambulatory Care
- Different student roles for different courses
- Using reflection and clinical conference to reinforce course-specific objectives



Clarkston Community Health Center





# Benefits for Students

- Exposure to variety of nursing roles
- Care based on current best practice
- Part of a larger healthcare picture
  - Different clinics in same site
  - Mobile mammogram
  - Referral network
  - Educational support



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# Evaluation

- Formative: in post clinical conference and course mid evaluation
- Summative: end of semester course evaluation
- Faculty: both providers and course faculty, ongoing assessment and evaluation



# Opportunities



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- Home visits
  - Risk assessment
  - Health education for chronic disease
- Student leadership
  - Triage
  - Assignment of peers
- Projects, research, quality improvement





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# Questions?

