Threading Incivility Training throughout Nursing Curriculum

Researchers

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Incivility - the Facts

- Incivility is still prevalent in the Nursing Environment. (85-90%, Logan 2016)
- It causes physiological/ psychological problems for all involved. (Clark, 2014)
- Incivility may have its root in Nursing School. (Luparell, 2011 Clark & Athens, 2014)
- There are EBP strategies to address Incivility.
- Nurses are in excellent positions and the right environments to make a difference; Our colleagues are asking for assistance!
Methodology/Survey Question/ Results

Survey question: How many are required to incorporate civility training in the nursing curriculum at your institution of learning?

40% - No, requested assistance

40% - No, incorporated informally,

20% - Yes, required; incorporated formally.
Evidenced Based Strategies to address Incivility

- Cognitive Rehearsal (Griffin, 2004, Griffin & Clark, 2014)

- CUS - concerned, uncomfortable, safety TeamSTEPPS (Agency for Healthcare Research and Quality/DoD)

- DESC – (Describe, Express, Specify, Consequence) Team STEPPS Team Strategies to Enhance Performance and Patient Safety

- Code Pink (OR Nurses)

- Live Problem Based Scenarios/Role Play/Simulation
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- Pre-Nursing Academy and/or Orientation
- Policies - Handbooks - Syllabus
- Modules
- Incivility Contracts
- Revis it..Revis it..Revis it
References


- Clark, Athen, Macy (2013) Using problem-based learning scenarios to prepare nursing students to address incivility. Clinical Simulation in Nursing, 9(3), e75-83 1p. doi:10.1016/j.ecns.2011.10.003


Acknowledgements/ Questions

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