

Preparing Students to Become Extraordinary Nurses: Perspectives From Nurse Employers

Chad O'Lynn, PhD, RN, CNE, ANEF Linda Hollinger-Smith, PhD, RN, FAAN, ANEF Susan Groenwald, PhD, MSN, RN, FAAN, ANEF

STTI/NLN Nursing Education Research Conference | April 21, 2018

Conflicts of Interest and Disclosure

Chad O'Lynn, PhD, RN, CNE, ANEF Linda Hollinger-Smith, PhD, RN, FAAN, ANEF Susan Groenwald, PhD, MSN, RN, FAAN, ANEF

Employer: Chamberlain University

Neither the planner(s) or presenter(s) have any real or perceived vested interest that relate to this presentation.

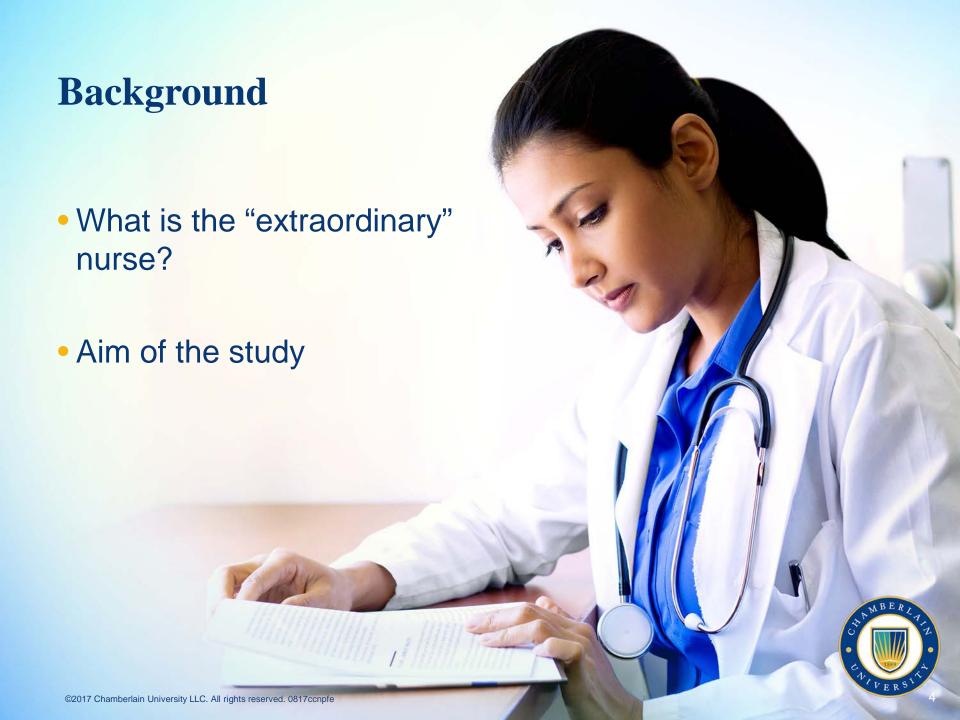
Acknowledgements: Assisting in the data collection and analyses for this study
Kathryn R. Hendricks, BBA, Manager, Surveying and Reporting and
Patricia Ferguson, MA, Senior Research Associate



Objectives

- Participants will:
 - Describe the importance of defining "extraordinary" and other descriptors in guiding statements
 - Summarize key perspectives from employers on what characterizes the extraordinary nurse and the impact of these nurses
 - Offer implications of the study's findings on influencing nursing curricula to better prepare graduates preferred by employers





Research Questions

 How do employers describe the characteristics, behaviors, and impact of extraordinary nurses?

• What recommendations do employers offer Chamberlain University on how to best prepare extraordinary nurses?



Study Methodology

Study Design

- Mixed method quantitative and qualitative approaches
- Investigator-developed 12-item online survey, followed by 7-item demographic survey
- Multiple question types

Study Sample

- 133 employers (nearly 20% response rate) from all setting types
- 44% of participating hospitals and long-term care facilities with Magnet status

Data Analysis

- Qualitative content analysis
- Constant comparison, comparison to quantitative findings and literature



Study Findings: Synthesized Themes

- 1. The pervasively curious critical thinker
- 2. The relentless differencemaker
- 3. The servant leader
- 4. At ease; all is good



Study Findings: Recommendations to Schools of Nursing from Employers

- Increase the amount and diversity of clinical experiences in order to allow students to think holistically and critically
- Set the bar higher for students; demand very best performance
- Give students very frank feedback for lapses in professional behaviors
- Screen applicants for caring behaviors, motivation, and self-discipline in the admissions process



Study Findings: Recommendations to Schools of Nursing from Employers (continued)

- Improve content in
 - Holistic interviewing
 - Team-building and maintenance
 - Communication skills
- Hire faculty that actually enjoy/ have a passion for teaching
- Be frank with faculty about grade inflation and "failure to fail"





Questions?



References

Benner, P. (2001). From novice to expert: Excellence and power in clinical nursing practice. Upper Saddle River, NJ: Prentice-Hall.

Burston, P. L., & Stichler, J. F. (2010). Nursing work environment and nurse caring: Relationship among motivational factors. *Journal of Advanced Nursing*, 68(7), 1589-1600.

Copanitsanou, P., Fotos, N., & Brokalaki, H. (2017). Effects of work environments on patient and nurse outcomes. *British Journal of Nursing*, *26*(3), 172-176.

Lefton, C. (2012). Strengthening the workforce though meaningful recognition. *Nursing Economics*, 30(6), 331-355.

Lewallen, L. P. (2017). Developing a systematic program evaluation plan for a school of nursing. In M. H. Oermann (Ed.) A systematic approach to assessment and evaluation of nursing programs (pp. 45-57). Philadelphia: Wolters-Kluwer.

Patton, M. Q. (2002). Qualitative research and evaluation methods. (3rd ed.). Thousand Oaks, CA: Sage.

Sauter, M. K., Gillespie, N. N., & Knepp, A. (2012). Educational program evaluation. In D. E. Billings & J. A. Halstead (Eds.), *Teaching in nursing: A guide for faculty* (4th ed., pp, 503-549). St. Louis, MO: Elsevier.

Stalpers, D., Van Der Linden, D., Kalijouw, M. J., & Schuurmans, M. J. (2017). Nurse-perceived quality of care in intensive care units and associations with work environment characteristics: A multi-center survey study. *Journal of Advanced Nursing*, 73(6), 1482-1490.

