Nursing Faculty's Competency to Teach Patient Safety to Their Students

Susan Mellott, PhD, RN, CPHQ, CPPS, FNAHQ Texas Woman's University – Houston SMellott@twu.edu



Introduction

- ▶ To Err is Human Report 1999
 - 44,000 to 99,000 deaths per year from adverse events
- Every evolving discipline Science of Safety
- Has the faculty kept up?
- Faculty needs assessment & analysis of results

Faculty Patient Safety Needs Assessment

- Patient safety is a prominent topic in all nursing education courses/topics
- QSEN Quality and Safety Education in Nursing
- Need to not only know what patient safety concepts are, but how to utilize them to improve patient safety

Information that should be taught includes, but is not limited to:

Adverse event;

Near miss;

Sentinel Event;

Patient Safety barriers;

Just Culture;

Human Factors;

Swiss Cheese Model;

Drift;

Healthcare associated infections/conditions prevention;

Prioritization of patient safety initiatives;

Root Cause Analysis;

And more!

Needs Assessment

- Self assessment by faculty
 - How they perceive their knowledge
 - How well they could teach the topic
- But also a 'quiz' to determine if their perceived knowledge is demonstrated in answers to the quiz
 - WHO 10 question Patient Safety Quiz
 - http://www.who.int/patientsafety/education/quiz.html

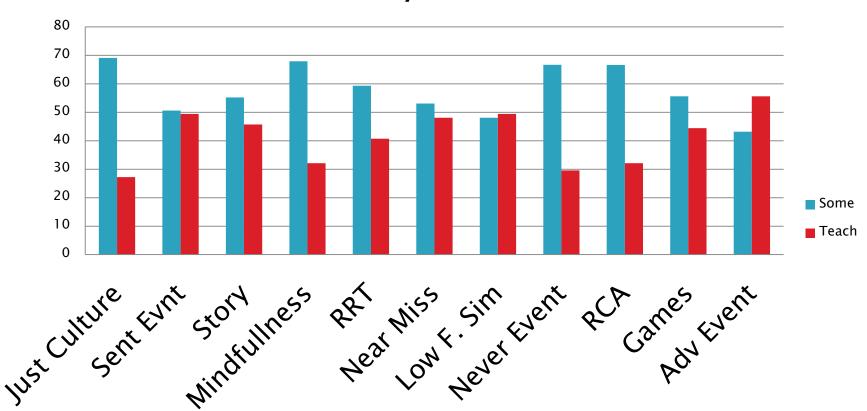
Demographics

- A majority of sample taught undergraduate students (69.1%).
- RN/BS/MS: Only a few participants taught RN/BS/MS (9.9%).
- Masters: Over one third of sample taught Masters Students (35.8%).
- PhD/DNP: Around one third of sample taught PhD/DNP programs (33.3%).

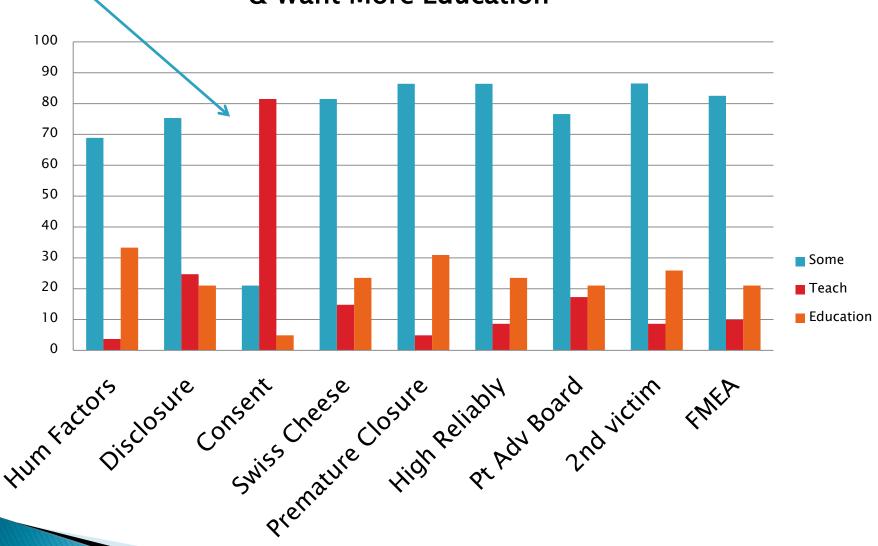
4. Please read the items listed in the first column (A) and then indicate in columns B, C, or D what your knowledge levels are. Then in column E, indicate if you want/need more information on this topic.

Column A	Column B	Column C	Column D	Column E
Topic	Know very little about this	Know what this topic is about	Would feel comfortable teaching this topic to students	Want/need more information on this topic
Just Culture				
Human factors Engineering				
Disclosure of Harm				
Sentinel event				
Informed Consent				
Storytelling in teaching				

Less Disparity Between Perceived Knowledge and Ability to Teach



Perceived Knowledge, Ability to Teach Topic & Want More Education



Analysis of the Data – Ability to Teach Patient Safety Topics

- A greater proportion of participants who taught UG
- felt they were able to teach about just culture, sentinel event, patient activated Rapid Response Team, near miss, low fidelity simulation, never events, Root Cause Analysis, and adverse events
- than those who did not teach UG.

- All clinical associate professors have some education in teaching Patient activated RRT, but only some clinical assistant and full professors were able to teach this topic.
- A greater proportion of participants who did not teach Masters were able to teach sentinel event, storytelling, Swiss cheese model, and Patient activated Rapid Response Team
 - than the participants who taught Masters.

- Around one third of the participants who did not teach in the RN-BS-MS program felt they were able to teach about never events.
- All eight participants who taught RN/BS/MS had some education in never events, but none of them reported to be able to teach about never events.

- A greater proportion of participants who taught RN/BS/MS were able to teach mindfulness and gaming than those who did not teach RN/BS/MS.
- A greater proportion of participants who did not teach PhD/DNP program were able to teach low fidelity simulation than those who taught PhD/DNP.

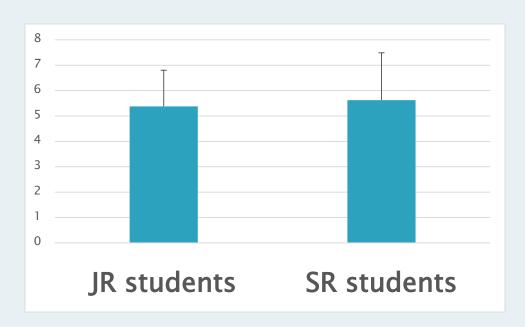
- All participants who did not teach PhD/DNP had just some education on human factors engineering, but none of them were able to teach Human Factor Engineering.
- There were <u>only three professors</u> who taught in the PhD/DNP programs who felt they <u>were able to teach</u> Human Factors Engineering

Analysis of the WHO Quiz Data

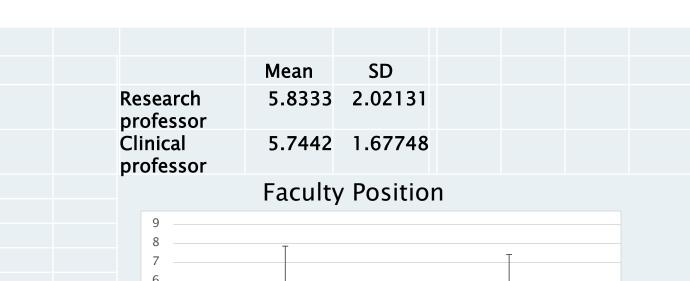
- Ten WHO patient safety questions also given to:
 - A cohort of Senior 2 nursing students at time of graduation
 - A cohort of Junior 1 nursing students just at the beginning the nursing program
 - NO statistical differences between the two groups
- Students versus the Faculty:
 - NO statistical differences between the two groups

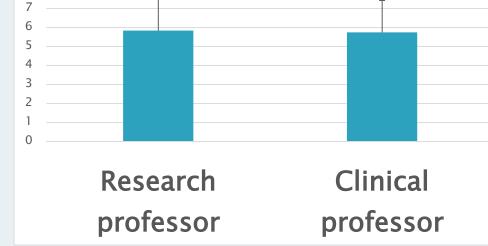
	Mean	SD
JR students	5.3810	1.42357
SR students	5.6271	1.86528

Student Cohort

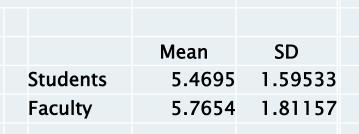


Notes. Data are expressed in Mean \pm SD. p = .345

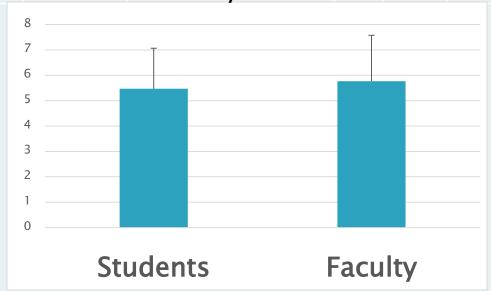




Notes. Data are expressed in Mean±SD. p = .831



Between Faculty and Students



Notes. Data are expressed in Mean \pm SD. p = .193

Developing an Action Plan

- Provide Educational Resources
 - Include National Patient Safety Goals in every skills checklist as appropriate
 - Patient Safety posters in Skills/Simulation Lab
 - IHI Open School modules & information
- Utilize Brown Bag Lunch Events to provide education to faculty in all 3 campuses

Developing an Action Plan

- Develop a Patient Safety Newsletter that faculty & students can contribute to
- Place a 5 minute "Safety Moment" at the beginning of every faculty meeting where brief patient safety topics are presented
- Send out monthly patient safety specific information/articles to all nursing faculty

Developing an Action Plan

- Biggest Item More Research:
 - Integration of a Patient Safety thread through all 4 semesters of the nursing curriculum
 - Utilizing a valid & reliable tool to measure student knowledge, confidence, and ability to apply the patient safety concepts into their practice upon graduation
 - Currently have completed the first pilot phase and beginning the actual research cohort this January 2018 class that will graduate in December 2019.

Conclusion

- The provision of staff development information/materials will assist the faculty in including the information in their courses
- Complete another needs assessment in 1-2 years to ascertain what the faculty's selfperceptions are at that time
- Keep faculty involved and let them have ownership in the patient safety content threaded through the UG curriculum

Conclusion

- Remember that faculty knowledge does not always translate to student learning
- So, don't forget to also integrate the patient safety into the clinical experiences to reinforce the content taught