Title:
Perception of Caring Behaviors of Patients and Oncology Nursing Staff: Comparative Study

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References:


Abstract Summary:
This research shows comparatively the perception of caring behavior of patients and nursing staff in an Oncological institution in Colombia. It allows recognize and strength the essential elements in care for oncological patients.

Learning Activity:

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<thead>
<tr>
<th>LEARNING OBJECTIVES</th>
<th>EXPANDED CONTENT OUTLINE</th>
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<tr>
<td>The learner will be able to identify the perception of the perception of caring behavior of patients and nursing staff</td>
<td>Based on the research results the learner will identify perception of caring behavior of patients and nursing staff to transform nursing exercise in clinical practice.</td>
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<td>The learner will be able to recognize new evidence produced by research to allow growing up in the capacity to provide quality care</td>
<td>Based on the research results and new evidence the learner will strengthen the identification ways to provide quality care</td>
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Abstract Text:
Nursing care has been defined in several ways, including human interaction, affection, interpersonal relationship, the moral mandate and therapeutic Intervention. However its reciprocal nature, the
perceptions between patients and their nurses do not always coincide. Taking into account that prioritization of care given by the experience of patients to received care have an evident effect in the health it is important to clarify perceptions of patients and nursing staff

Objective. This work sought to describe and compare the perception of caring behavior of patients and nursing staff in services at a reference oncological institution in Bogotá - Hospitalization, Hematology, and Emergency. Methodology. This was a quantitative and descriptive comparative study conducted with 131 patients and 78 members from the nursing staff in three oncology services. The perception of care was evaluated with Homer's Professional Caring Behaviors Instrument. Comparison was performed through non-parametric tests. Results. Patients were on average 54 years of age, mostly females, independent, with low schooling and presented a perception of nursing care behaviors of 77.3%, with hematology averaging better (81.3%), followed by internal medicine (77.3%) and lower in emergency (73.3%). They perceive, in order, attributes of courtesy, relationship, commitment, and interaction. The nursing staff were 19% professionals, 81% aides, mostly females with over six years’ experience, presented perception of caring behaviors of 85.9% and similar in the three services. These results are essentials to qualify care that patients received and it involve continuum institutional improvement.

Conclusion. The characteristics of patients and of the nursing staff in the different services are similar. For patients, the perception of nursing care behaviors per total services and in the dimensions of interaction and commitment is positive and different (p < 0.05). For the nursing staff, the perception of caring behaviors is similar among services and above that of the patients in their totality and in the dimensions of courtesy and interaction.