Paving the Way for Patients’ Transition of Care

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Learning Objectives & Disclosure

- Faculty Name: Julie Jones, RN-BC, MS
- Conflicts of Interest: None
- Employer: University of Vermont-Medical Center
- Sponsorship/Commercial Support: None
- The learner will be able to:
  - Identify barriers in transition of care
  - Describe the different type of decision support tools that can be used at the point of care for the patient
  - Differentiate the types of strategies to support Meaningful Use
Barriers to Transition of Care

- Financial
- Absence Point Person
- Handoff
- High Acuity
Financial

- Reimbursement
- Loss of revenue
- Fee-for-services
High Acuity

- Co-morbidities
- Complex health care needs
- Frequent rehospitalizations
Handoff

- Incomplete picture
- Multiple handoffs
- Poor communication
Absence of Single Point Person

- Continuity of care
- Inadequate education of older adults and family
- Limited access to resources
- Poor health and language literacy
- Decreased engagement
Meaningful Use
Meaningful Use

- American Recovery and Reinvestment Act (ARRA) 2009
- Increased quality of care
- Medicare and Medicaid incentive program
- Eligible professionals
Stage 1 - Capture/share data (making data accessible)

Stage 2 - Advanced clinical processes with decision support (turning data collected into information the clinician can use)

Stage 3 - Improved data analysis and use of aggregate information to improve patient outcomes (using data and information to drive changes in care delivery)

2011

2014

2016
Provider Order Sets

- Extended Care Facility Order Set
  - Link to evidence based care for hospital discharge
  - Code status
  - Referral to skill facility
  - Vital Signs
  - Nursing Assessment
  - Nursing Interventions
  - Labs
  - Medications
Transition of Care Report

- Medication
- Allergies
- Diagnosis
- Hospital course of treatment
- Past medical history
- Recent lab values
- Primary provider’s name
After Visit Summary

- Admission information
- Attending providers
- Referring providers
- Allergies
- Discharge medication list
- Discharge instructions
- How to avoid stroke and heart attack
- Warning signs of stroke
- Community health resources
- MyHealth Online-Patients’ medical records
Outcomes

• Increased reimbursement
  – Meaningful use satisfaction
  – Decreased rehospitalizations
• Improved
  – Communication
  – Handoff
  – Education
Outcomes

• Increased satisfaction
  • Patient
  • Families
  • Health care staff
Questions?
References


