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Nurse-led Interprofessional Bedside Rounds: Impact on Patient Experience

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HRSA NEPQR Funding

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number UD7HP28546 and Nurse Education, Practice, Quality and Retention – Interprofessional Collaborative Practice for \$1.2 million. This information and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

Faculty Disclosure

Faculty Name	Jane Goetz, MSN, BSN
Conflict of Interest	None
Employer	University of Cincinnati Medical Center
Sponsorship/Commercial Support	None
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Conflict of Interest	None
Employer	University of Cincinnati College of Nursing
Sponsorship/Commercial Support	None

Learning Objectives

- The learner will be able to explain the process of implementation of nurse-led interprofessional bedside rounds.
- The learner will be able to apply ways to measure efficacy of rounds.
- The learner will be able to identify challenges and opportunities related to implementation of nurse-led bedside rounds.

Interprofessional Collaborative Practice (IPCP) Background

- 1991 – Institute for Healthcare Improvement proposed the Triple Aim
- 2009 – Interprofessional Education Collaboration (IPEC) formed (6 organizations)
- 2010 – Institute of Medicine report offers recommendations for nurses to lead the change in improving healthcare:
 - Develop opportunities for nurses to contribute and lead in innovative models of patient-centered care
 - Participate in interprofessional collaborative practice

Nurse-led Interprofessional Bedside Rounds



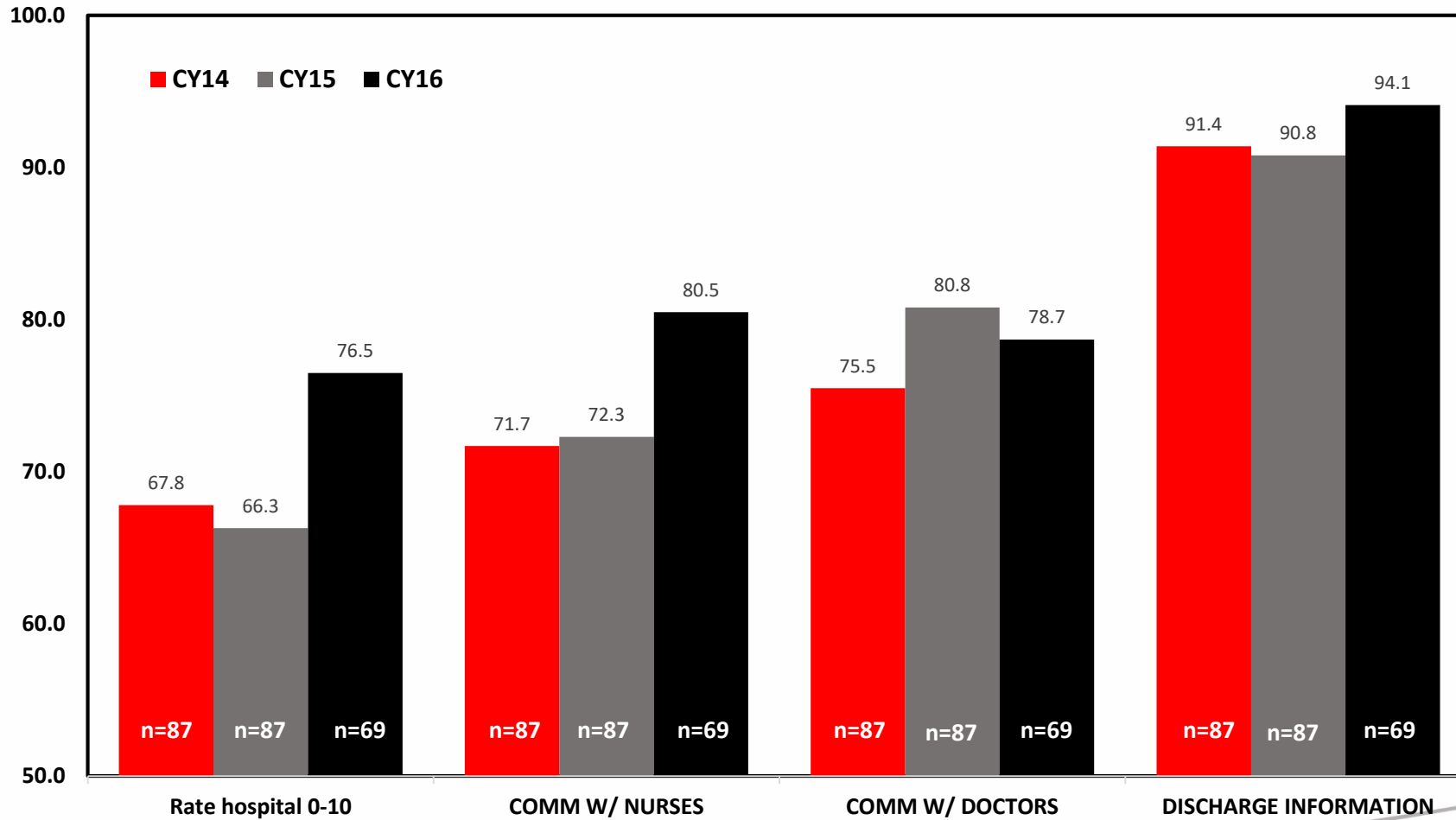
Key Factors for IPCP Bedside Rounds

- ✓ 2 or more professions
- ✓ IPCP team learns about, from and with each other
- ✓ IPEC Core Competencies
 - ✓ Respecting contributions of team members (nursing, medicine, dietary, pharmacy, rehab & social work)
 - ✓ Explaining the roles and responsibilities of each team member
 - ✓ Communicating information in a form that is understandable
 - ✓ Interprofessional teamwork and team-based care

Implementation Strategies

- Bedside Nurse Leadership Development
- Steering Committee – buy in from discipline leaders
- Standardized Communication Tool – Script
- Identify specific time and meeting location
- Table Rounds > Round Outside Rooms > Round Inside Rooms
- Purpose & Process of IPCP bedside rounding
- Coaching/Debriefing
- Regular assessments for change

Patient Experience Outcomes: HCAHPS Data



Potential Challenges

- Conventional thinking
- Scheduling issues
- Stakeholder Buy-In
- Patient challenges
- Workload expectations
- Varying communication styles

Expected Benefits

- Patient-centered care
- Bedside Nurses as leaders
- Improved interprofessional communication
- Improved patient experience outcomes
- Understanding the value of each health care profession

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Questions

