Nurse Educators' Experience of Compassion Fatigue

KELLY A. KUHNS, PHD, RN
LISA A. RUTH-SAHD, DED, RN, CCRN, CEN

Compassion Fatigue

- A form of post-traumatic stress disorder in which caregivers develop a secondary trauma by becoming affected during repeated care of patients experiencing a traumatic event
- In general, nurses have been noted to be particularly at risk for compassion fatigue, but little research has considered nursing faculty
- Additional need to examine impact of work environment/empowerment and other factors on compassion fatigue

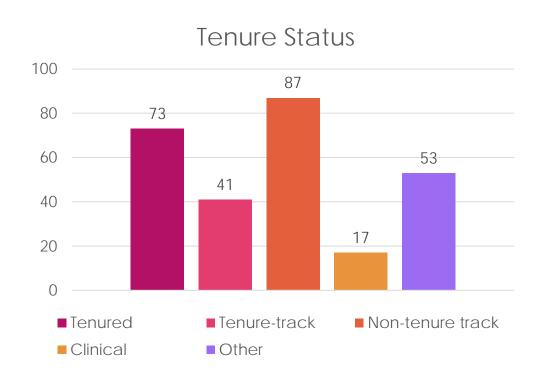
Research Questions

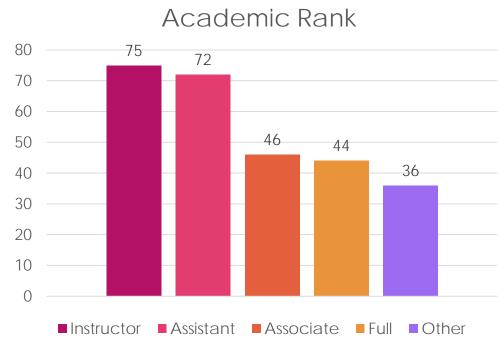
- What is the overall experience of compassion fatigue among nursing faculty?
- Is there a correlation between the experience of compassion fatigue and various demographic factors?
- Is there a correlation between the experience of compassion fatigue and workplace empowerment?
- Is there a correlation between the experience of compassion fatigue and religiosity?

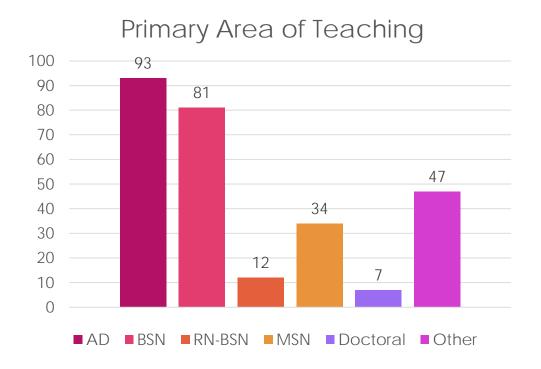
Methods

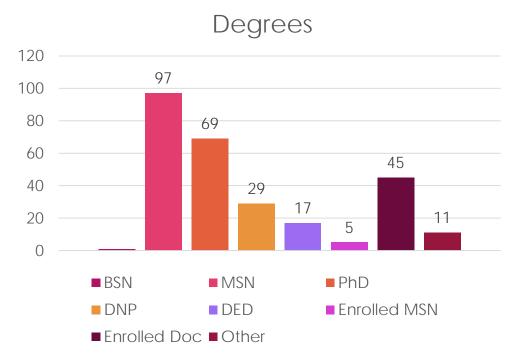
- Mixed methods
 - Survey instruments and open-ended questions
- ► Email and social media recruitment
- Survey Instruments
 - Professional Quality of Life (ProQOL V) tool
 - Conditions of Work Effectiveness Questionnaire II (CWEQ-II)
 - ▶ Duke Religion Index

- ▶ Demographics (n=282)
 - ▶ 53.4 average age (SD 9.8, range 25 75)
 - ▶ 94% female
 - ▶ 77% married
 - ▶ 57% had administrative responsibilities
 - ▶ 67% were not represented by collective bargaining
 - ► 60% engaged in team teaching

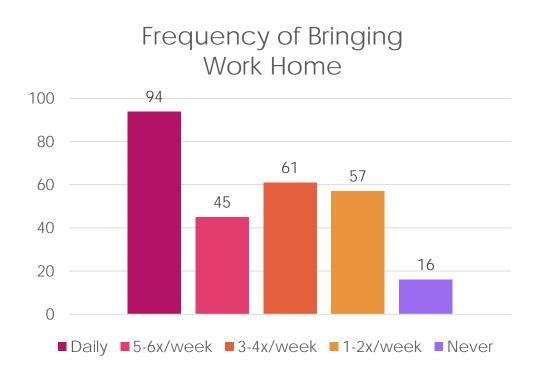


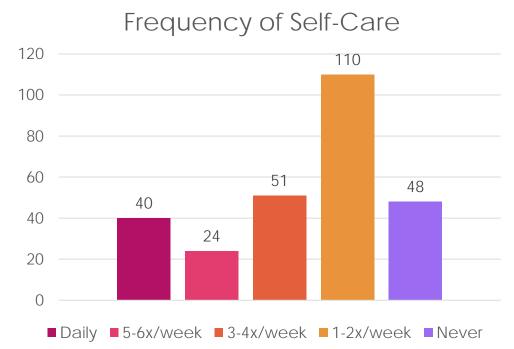












Research Question 1 – Experience of Compassion Fatigue

- ProQOL Scores
 - ► Compassion satisfaction score mean 41.9 (22 50) average level*
 - ▶ Burnout score mean 21.4 (10 36) low level*
 - Secondary Traumatic Stress score mean 19.5 (10 34) low level*

*Based on cut scores offered by Stamm (2010)

Research Question 2 – Compassion Fatigue and Demographics

- Significant relationship (p = .046) between compassion satisfaction and salary
 - ► ANOVA with Tukey's post-hoc analysis: most significant differences between those making \$50,000 - \$79,000 and those making more than \$100,000 annually (p=.036, 95% CI [.12, 5.02]).

Research Question 2 – Compassion Fatigue and Demographics

- Significant relationships between frequency of bringing work home and compassion satisfaction (p=.001), burnout (p=.000) and secondary traumatic stress (p=.017)
 - ➤ Significantly lower levels of compassion satisfaction for those that brought work home daily versus those that never brought work home (p=.004, 95% CI [-9.25, -1.16]) and those that brought work home 1 2 days per week (p=.029, 95% CI [-5.27, -.18])
 - ▶ Those who brought work home daily had higher levels of burnout than those faculty who reported bringing work home three to four times per week (p=.001, 95% CI [1.18, 5.98]), one to two times per week (p=.000, 95% CI [1.74, 6.67]), and never (p=.000, 95% CI [3.99, 11.83])
 - ► For STS, the difference existed between bringing work home daily versus rarely (never or one to two times per week), though the pair-wise analysis was not found to be significant

Research Question 2 – Compassion Fatigue and Demographics

- Significant relationships between frequency of engaging in self-care activities higher levels of compassion satisfaction (p=.013) and lower levels of burnout (p=.012)
 - ▶ Post hoc analysis demonstrated the differences for compassion satisfaction existed between those that engaged in daily purposeful self-care and those that never engaged in self-care (*p*=.037, 95% CI [.12, 6.59]) and those that engaged only one to two times per week (*p*=.005, 95% CI [.75, 6.36])
 - ► For burnout, the post-hoc analysis suggested the greatest difference existed between those who engaged in self-care daily versus rarely (never or one to two times per week), however, the post-hoc pairwise analysis was not statistically significant.

Research Question 3: Compassion Fatigue and Workplace Environment

- A significant positive correlation was found to exist between compassion satisfaction and perceived access to opportunity (r=.144, p=.02)
- No significant relationships were found between burnout and secondary traumatic stress and work environment subscales

Research Question 4: Compassion Fatigue and Religiosity

- ▶ Burnout and intrinsic religiosity demonstrated a significant negative correlation (r = -.12, p = .05)
- Largest portion of respondents (34.6%) reported weekly attendance at organized religious activities
- Largest portion of respondents (43.8%) reported engaging daily/more than daily non-organized religious activities
- Moderately high level of intrinsic religiosity: 11.86, SD 3.2, Range 3 -15

Qualitative Findings

- Three themes identified
 - Changing workplace
 - Love for teaching despite significant demands of the job and minimal salaries
 - Administrative / leadership challenges- "We are heard but not listened to"

Discussion

- Average level of compassion satisfaction and low levels of burnout and secondary traumatic stress
- Impact of salary
- Impact of bringing work home
 - Hyper-connected world!
- Limited relationships between compassion fatigue and work environment

Future Directions

- ▶ Larger scale study
- ► Consider a different work environment scale
- Intervention study potential