The Impact of Conscience and Ethical Climate Among Nurses in the Hospital Setting



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Objectives



At the completion of this presentation conference participants will be able to:

- discuss the relationship between perceptions of conscience and stress of conscience among nurses working in the hospital environment
- describe organizational factors contributing to the ethical climate and its relationship to stress of conscience
- integrate current study findings regarding challenges for nurses to act with moral courage in the clinical practice environment

Introduction



➤ The purpose of this study was to conduct a quantitative descriptive correlational investigation to examine the relationship between ethical climate and the role of conscience in registered nurses who worked in acute care hospital facilities in a southern state in the United States.

Statement of the Problem



- Moral Distress
- > Burnout
- Nurses leaving employers and profession
- Nursing shortage anticipated to worsen in the United States in 2017



Statement of the Problem



- The use of conscience by health care providers remains an unsettled area of bioethics
- Health care provider's conscience rights has come under greater scrutiny internationally
- Less understood is how a nurse's conscience may be affected by the hospital ethical climate and the relationship to stress of conscience

Methodology



Study Type: Quantitative

- A non-experimental, cross-sectional, correlational research design was best suited to answer the research questions to determine a relationship between variables
- ➤ Utilized 3 Survey Questionnaires
 - » Hospital Ethical Climate
 - » Perceptions of Conscience
 - » Stress of Conscience
- **≻**Purposive Sampling

Population and Sampling



Inclusion Criteria

- RNs with active license in Louisiana
- Work in acute care settings in state
- Provide direct patient care as staff RN
- Minimum 1 year of work experience as RN
- Work at institution for at least 6 months.



Exclusion Criteria

- New graduate nurses with less than 1 year of experience
- Nurses working outside of the hospital setting
- Nurses who do not have direct patient care responsibility

Data Collection & Analysis



Process for Obtaining Data:

- >650 nurses contacted by mail with request to complete survey
- >(February-May, 2016)
- **≻**Survey Monkey
- >SPSS

Process for Data Analysis:

- ➤ Data collected from the Hospital Ethical Climate, Perceptions of Conscience and Stress of Conscience Questionnaires
- > Regression Analysis including hierarchal linear regression

Sample Demographics



- N=193 nurses
- 91% Female & 9% Male
- 86% Caucasian
- 63% under the age of 40
- 48% with BSN degree
- 57% with religious affiliation
- 68% worked day shifts or 7AM-7PM shifts
- Majority: 30%--Medical-Surgical Units & 21%-Critical Care



- What is the relationship between perceptions of conscience and stress of conscience among registered nurses?
 - Linear Regression Conducted
 - Finding: Perception of conscience alone does not have a predictive relationship on stress of conscience.
 - Null hypothesis was not rejected



- What is the relationship between perceptions of conscience and hospital ethical climate among registered nurses?
 - Linear Regression Conducted
 - Finding: Perception of conscience had a significant predictive relationship on hospital ethical climate
 - Null hypothesis was rejected



- What is the relationship between hospital ethical climate and stress of conscience among registered nurses when controlling for age, gender, specialization and number of years working as a nurse?
 - Hierarchical Linear Regression Conducted
 - Finding: Hospital ethical climate was found to be a significant predictor in the model on stress of conscience
 - Null hypothesis was rejected



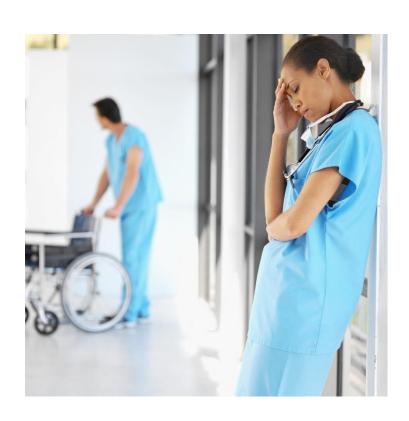
- How do demographic factors and job characteristics influence stress of conscience among registered nurses?
 - Multiple Linear Regression Conducted
 - Finding: Not significant suggesting that demographic factors and job characteristics did not significantly predict stress of conscience
 - Null hypothesis was not rejected



- How does perceptions of conscience and ethical climate influence stress of conscience among registered nurses above and beyond associated demographic and job characteristics?
 - Hierarchical Linear Regression Conducted
 - Finding: demographic factors and job characteristics did not significantly predict stress of conscience
 - With each unit increase in perceptions of conscience, participants' stress of conscience scores increased
 - With each unit increase in hospital ethical climate, participants' stress of conscience scores decreased
 - The null hypothesis was rejected

Summary of Findings





- Participants viewed conscience as an asset
- Over 60% have witnessed a patient injury during their hospitalization in last six months and report a very troubled conscience
- Significant number having to act against their moral beliefs more than once in the last 12 months with ongoing stress of conscience

Summary of Findings

- Many reported poor communication with physicians and lack of respect and support among peers during ethical dilemmas
- In ethical climates where nurses perceive an inability to act on their consciences due to team member suppression or conflict, a troubled conscience ensues



Summary of Findings Perceptions of Conscience



- A conclusion can be drawn that perceptions of conscience in nursing contribute to the work environment
- It influences how ethically challenging dilemmas are experienced and perceived
- Serves a vital underpinning which allows the nurse to act with moral courage

Study Implications



- Important for nurse managers and health care leaders to support a positive ethical climate for nursing staff
- Professional communication among nurses and physicians continues to need improvement
- There is still a significant need to address the interdisciplinary patient care delivery model where all professional contributions, opinions, and ideas foster better collaboration among healthcare team members

Study Limitations



- Participant self selection—possible sample bias
- Study conducted in Louisiana; may not be generalizable to other nurse populations in other states
- Sample was largely Christian; mostly females & predominantly white; greater diversity of nurse participants needed
- Majority worked during the day; perspectives needed from nurses working night shifts

Recommendations for Further Research



- Expand study beyond one southern state and obtain a larger, more diverse sample of nurses
- Study to identify effective solutions that may assist nurses dealing with a stress of conscience and move toward moral resilience
- Examine nurses' perceptions of professional resources, nurse leadership and how these are utilized to support the nurse's conscience and promote a positive ethical climate



Questions



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