The Nurse Practitioner Mentorship Program: Supporting Role Transition into Practice

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# Learning Objectives

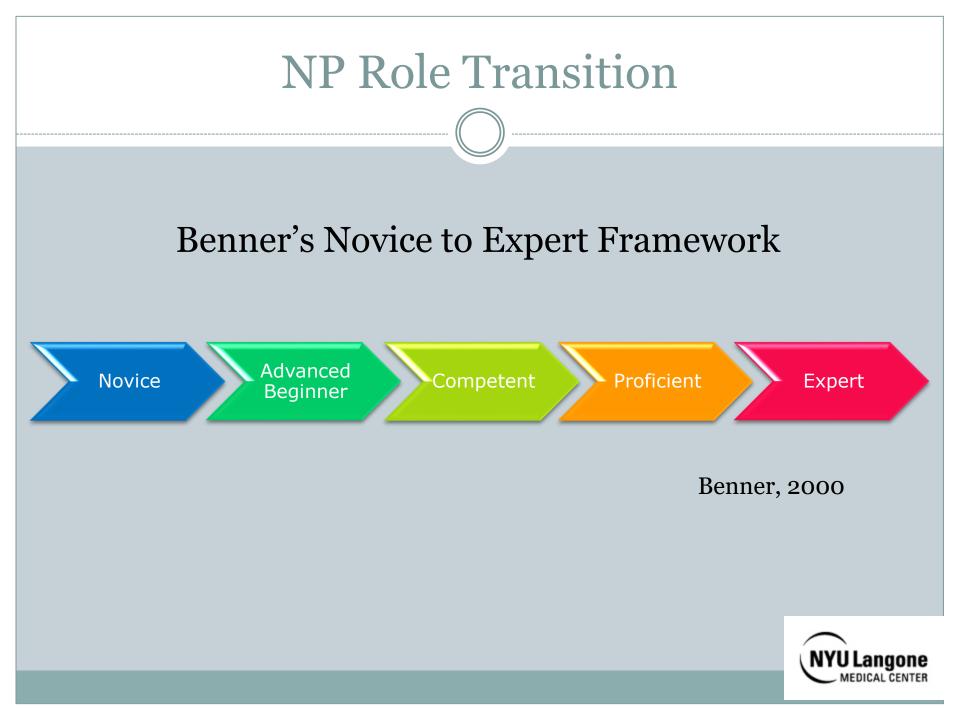
- 1. Describe the influences on Nurse Practitioner (NP) transition into practice.
- 2. Relate mentoring concepts to NP transition into practice.
- 3. Describe the development of the NP Mentoring Program.
- 4. Derive implications of the NP Mentorship program for future research, NP orientation, residency, and fellowship programs.

# **Evolving Nurse Practitioner Challenges**

- Health care delivery, regulatory, & governmental demands
- Evolving NP academic preparation:

   Masters, post-masters certification
   Ph.D., & Doctor of Nursing Practice (DNP)
- NP competency development







## NP Mentorship and Transition into Practice

### **M**odeling

### **E**ncouraging

### Nurturing

### **T**eaching

**O**pportunity seeking

**R**elationship building





### Organizational Commitment to Novice NP Role Transition

- Benner's Novice to Expert framework
- Mentoring as a teaching learning process in nursing
- NYU Hospitals Center DNA Conceptual Model:
   Practice, collaboration, communication,
   Professional development



# NP Mentoring Program Framework

 Donabedian's (2005) quality of health conceptual model(structure/process/outcomes): • Structural Standard-program goals, NP mentoring and preceptor role definitions, formalized program evaluation • Process Standard-matching logistics, quarterly mentoring circles, surveys & evaluation



## NP Mentoring Program Foundation

- Advanced Practice Nursing(APN) Leadership and Chief Nursing Officer support
- The NP Mentoring Committee members
- The NP Mentoring Program Coordinator:

   mentoring program orientation toolkit, matching, problem solving, invitational planning, formative & summative program evaluation activities
   The critical link to success

# NP Mentoring Program Committee

- In 2014, Committee formation: APN mentoring program structural and process standards development
- Promote newly hired NP role transition in the first year of clinical practice.
- Support professional role development of NP mentors and mentees and clinical ladder advancement.
- Encourage a mentoring organizational culture.



### NP Mentoring Program Structural Standard

- A one-year formal mentoring program that supports novice NP transition into practice.
- NP mentors and mentees are matched and assigned.
- Guidelines for mentoring initiation, closure, and program evaluation.



### Structural Standard Definitions

- The NP Mentor is an experienced APN who fosters novice NP career and psychosocial development
- The NP Mentee is a newly hired novice APN transitioning into clinical practice
- The NP Preceptor is an APN who supports specific orientation goals and competency development



### NP Mentoring Program Process Standard

- NP Mentor directory development
- NP mentor, mentee, & preceptor education
- Mentee orientation to the NP Mentoring Program
- Preceptor educational live continuing education
- NP mentor-mentee pairing & troubleshooting



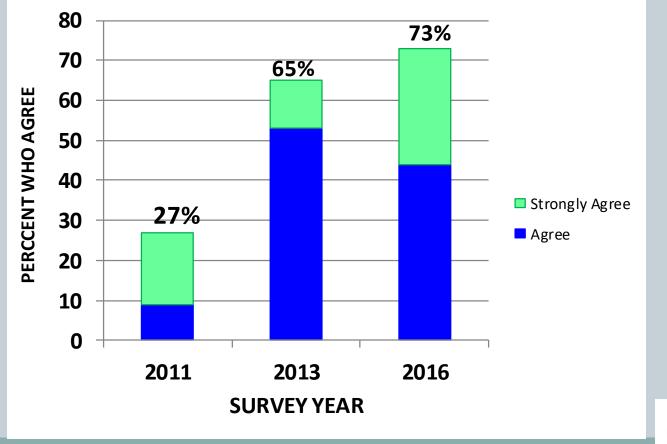
#### NP Mentoring Program Process Standard (cont.)

- Time commitment and participation requirements
   Mentor-Mentee communication and contact
  - Quarterly Mentoring Circle invitational meetings
- Mentoring program evaluation logistics:
  - Formative and summative mentoring program evaluations
  - Email follow up on mentoring matches and requests



### NP Mentoring Program Implementation

#### NP Orientation Survey 2011 - 2016: "Ongoing mentorship and support continue to be available"





# **NP Mentoring Program Evaluation**

Mentoring Program Surveys at 1, 3, 6 & 12 months

Challenges:

- 1. Time commitment and ongoing communication
- 2. Variable length and timing of the mentoring relationships
- 3. Clinical demands competing with mentoring program participation
- 4. Continued educational support for the NP mentor, mentee, and preceptor roles





# The Future of the NP Mentoring Program

- The NP Mentoring Committee transformed into the NP Mentoring Program Council
- Mentoring program expansion to advanced practice nursing specialties and roles
- Mentoring Circle evolvement: peer, group, mentoring strategies
- Online education development for NP mentors mentees, and preceptors



### NP Mentoring Program Research Implications

- 1. Evaluate formal mentoring programs' impact on NP orientation, residency, and fellowships and health care delivery.
- 2. Evaluate the NP mentor learning needs, career development, job satisfaction, and job retention.
- 3. Develop mentoring strategies that foster individual and group NP career and psychosocial development.



NP Mentoring Program Research Implications (cont.)

- 4. Investigate the long term effects of formal and informal mentoring relationships on NP career and psychosocial development.
- 5. Implement mentoring programs to support the experienced ANP transition to new role responsibilities.



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The APN Mentoring Structural and Process Standards Committee Members

Chairperson: Patricia Bartley Daniele, Ph.D., FNP-BC, CCRN, CNRN, CPAN, CAPA **Co-Chairpersons:** Lisa Paplanus, DNP, ACNP-BC, ANP-BC, CCRN, RN-C Grace Domingo, DNP, FNP-BC Mentoring Program Coordinator: Camille La Pera, MS, MA, ACNP-BC Members: Patricia Chibbaro, MS, CPNP Tracy McTiernan, MA, CPNP Lisa Savio-Santander, MA, ANP-BC



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