

Learning Activity:

LEARNING OBJECTIVES	EXPANDED CONTENT OUTLINE
Describe how Team STEPPS principles were identified as a potential method to assist in improving teamwork and collaboration in an interdisciplinary team who had undergone many recent changes and challenges.	• Staffing issues • New provider group • Changes in management • Concerns over work environment and job satisfaction • Team STEPPS principles: Leadership, Communication, Mutual Support, Situation monitoring
Identify how the findings of the T-TPQ survey impacted the focus of the project	• T-TPQ initial results • Unit Based Council review and planning • Senior leadership buy-in/support • Adoption & initiation of plan • Multimedia roll out of tools • T-TPQ follow up results