References:

Agency for Healthcare Research and Quality. (2013). Surveys on patient safety culture. Retrieved from

http://www.ahrq.gov/professionals/qualitypatient safety/patientsafetyculture/index.ht ml

James, J.T. (2013). A new, evidence-based estimate of patient harms associated with hospital care. *Journal of Patient Safety*, 9(3), 122-128.

World Health Organization. (2014). *10 facts on patient safety*. Retrieved from http://www.who.int/features/factfiles/patieint_safety/en/

Yu, A., Flott, K., Chainani, N. Fontana, G., & Darzi, A. (2016). Patient safety 2030. London, UK: NIHR Imperial Patient Safety

Translational Research Centre. Retrieved from www.Imperial.ac.uk/patient-safety-translational-research-centre