References:

Berman, A., Snyder, S., & Frandsen, G. (2016). Communicating. In A. Berman, S. Snyder, & G. Frandsen (Eds.), *Kozier and Erb's fundamentals of nursing: Concepts, process, & practice* (pp. 437-464) (10th ed.). New York, NY: Pearson.

Happell, B., & Gaskin, C.J. (2013). The attitudes of undergraduate nursing students towards mental health nursing: A systematic review. *Journal of Clinical Nursing*, 22, 148-158.

Wyder, M., Bland, R., Blythe, A., Matarasso, B., & Crompton, D. (2015). Therapeutic relationships and involuntary treatment orders: Service users' interactions with health-care professionals on the ward. International Journal of Mental Health Nursing, 24, 181-189. doi;10.1111/inm.12121