Title: Verbal De-Escalation for Nurse and Health Care Worker Improved Self-Efficacy When Caring for Violent Patients

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Keywords: safety in nursing, verbal de-escalation and violence in health care

References:

Abstract Summary:
Violence is a significant issue in health care and nurses and health care workers need to be safe in practice. A verbal de-escalation program has implications in practice to be a valuable tool for increased self-efficacy for all employees within health care.

Learning Activity:

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<tr>
<th>LEARNING OBJECTIVES</th>
<th>EXPANDED CONTENT OUTLINE</th>
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<tr>
<td>Describe the impact that violence has in health care and nursing practice today.</td>
<td>Participants will learn about statistical information about violence in society, health care, and how this affects nurses and health care workers.</td>
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<td>Recognize ways to verbally de-escalate patients and family members that are violent or potential violent.</td>
<td>Participants will learn about the key points of verbal de-escalation for the safety all of nurses and health care workers. Key reminders will be addressed as reminders of how to stay safe in nursing practice.</td>
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