Purpose/Significance

This scholarly project employed a creative strategy of developing an academic-practice partnership to implement DEUs in an acute care setting in central Indiana. The impetus of this project was to stimulate nurse engagement. This project utilizes the University of Portland DEU Clinical Model.

Objectives

- 1. Nurse engagement improves with the DEU clinical model
- 2. Nurse engagement is higher on a DEU than on a control unit
- 3. Nurses are satisfied with a DEU
- 4. Patient satisfaction improves on a DEU

Framework

Lewin's Change Theory Logic Model JD-R Model of Work Engagement DEU Model of Clinical Education

Method

Quasi-experimental Pre-post survey design

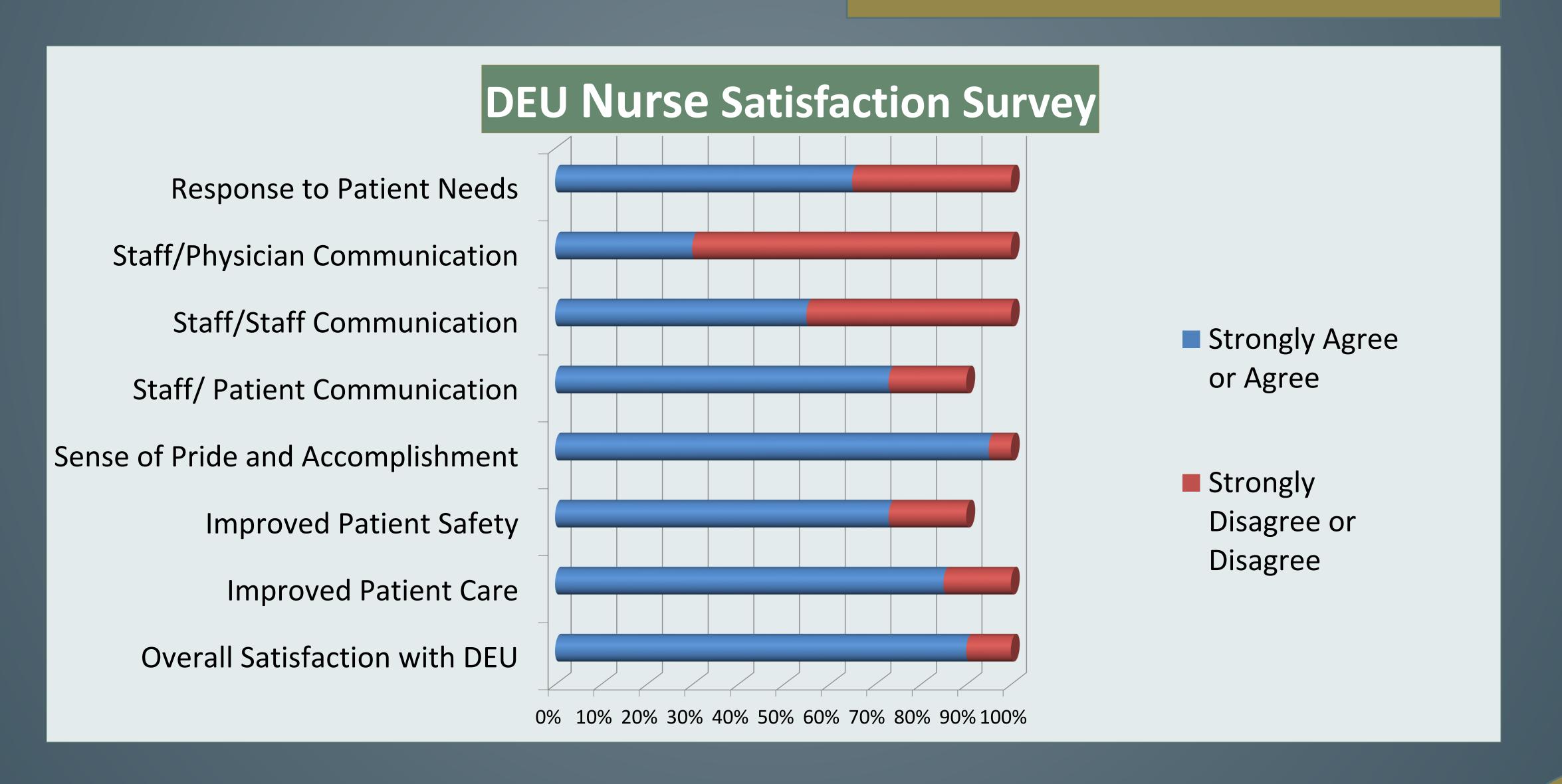
Improving Nurse Engagement with Dedicated Education Units

Angela Heckman, MSN, RN, CNE

Instruments

Utrecht Work Engagement Scale (UWES) DEU Nurse Satisfaction Scale **HCAHPS**





Results

HCAHPS Improved 34% from same time period one year prior on one of two units

Significant difference in clean/ quiet environment (p = 0.03) Significant difference in communication about meds (p = 0.01) No significant difference in engagement scores

Limitations

Many extraneous variables including: Nurse and executive team turnover Study time constraints Nurse salary fluctuation

Conclusion

This study produced very positive results related to nurses' perception of care and the intrinsic value of teaching. The DEU clinical model is being expanded as a result of study outcomes and feedback.



References

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