Improving Nurse Engagement with Dedicated Education Units
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Objectives
1. Nurse engagement improves with the DEU clinical model
2. Nurse engagement is higher on a DEU than on a control unit
3. Nurses are satisfied with a DEU
4. Patient satisfaction improves on a DEU

Instruments
- Utrecht Work Engagement Scale (UWES)
- DEU Nurse Satisfaction Scale
- HCAHPS

Results
- HCAHPS Improved 34% from same time period one year prior on one of two units
- Significant difference in clean/quiet environment (p = 0.03)
- No significant difference in engagement scores

Conclusion
This study produced very positive results related to nurses’ perception of care and the intrinsic value of teaching. The DEU clinical model is being expanded as a result of study outcomes and feedback.

Limitations
- Many extraneous variables including: Nurse and executive team turnover
- Study time constraints
- Nurse salary fluctuation

References