Developing and Implementing Policies for the HESI™ Exit Exam: A Qualitative Study

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Background: Schools of nursing use standardized exit examinations as a means of testing student readiness for the National Council Licensure Examination for Registered Nurses (NCLEX-RN). There is little congruency between program policies that govern these exams. A phenomenological study explored policy creation and implementation practices utilized for the Elsevier HESITM Exit Examination (E²).

Method: Snowballing and purposive sampling was implemented for recruitment of nurse educators. The Elsevier national database (N=600) nursing programs that used the E² was employed for initial recruitment. The final sample was comprised of 15 deans, program directors, and faculty from nine different states.

Results: The primary reason schools made exit exam policy changes were NCLEX-RN passing scores. In this study E² was a graduation criterion at 13% (n=2) of the schools. Most schools used a benchmark of 850 for success (n=10) and followed testing with remediation. One essential component of success for the E² was seen when value was given to the exam. At many schools, policy changes are initiated at the faculty level, unless a higher policy making body hands down a decision.

Conclusion: As new polices were written and student success increased, faculty and students alike were found to be accepting of policy changes.

Abstract

- National Standardized Tests prior licensure are implemented to inform faculty
 - Predict licensure or certification exam passage
 - Determine student progression and remediation
 - Evaluation of curriculum
- Testing policy impacts students, faculty and universities
 - Reputation and accreditation
 - Ethical and legal ramifications
 - Schools of Nursing policy varies across the U.S.

Background

- A phenomenological study explored policy creation and implementation practices utilized for the Elsevier HESITM RN Exit Exam (E²).
- What are baccalaureate (BSN) and associate degree nursing (ADN) program practices regarding exit exam policy creation, implementation, and remediation?

Research Question

- Following IRB approval
- Email invitation to participate
- Informed consent obtained
- Demographic data collected
- Semi-structured telephone interview
- Recording transcription by Adept Word Management

Data Collection

- Elsevier HESITM database
 - Purposeful sample of exam users for fiscal year 2010
 - Size, location and program type
 - Electronic invitation for participation was sent by the test producer to 48 Deans/Directors of BSN or ADN programs
- Purposeful sampling
 - Nine participants responded within the timeframe
- Snowballing sampling
 - Eight schools contacted and 6 schools participated
- Telephone interviews continued until saturation (N=15)
- Digital recording and Transcription by professional company

Methods

Demographic data

- Job title
- Number of years in position
- Program design
- Program funding
- Number of students
- Age Range
- Gender
- Ethnicity

Semi-structured interview guide

- Tell me about the exit exam policy at your school of nursing
- How is the exit exam policy implemented?
- Tell me about your remediation methods.

Instruments

Demographic data sheet – Descriptive statistics

- Students

 Number in program, age range, gender, ethnicity
- Faculty
 Job title, years as in this position, type of school/program, funding source

Treatment of Data

- Analyzed using Giorgi's method (1985)
 - Read each transcript completely
 - Get a sense of the whole
 - Re-read transcripts often
 - "meaningful units"
 - Grouped important terms / common themes
 - Identified common patterns
- Examples documented using direct quotes

Data Analysis: Interviews

- Diversity of sample: 9 states nationwide
- Gender

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Female 85% (n=11); Male 20-35% (n=4)
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• Ethnicity:

Caucasian 59%, mixed diversity 41%

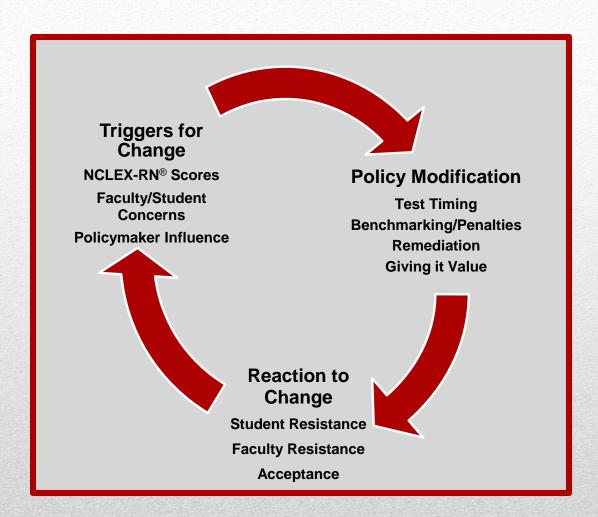
- 1 school African American 90% (average 17-37%)
- 1 school Hispanic 48% (average 11-19%)
- 1 school Asian 21% (average 3-17%)

Student Characteristics

- Schools
 - -BSN (n=9, 60%)
 - AD (n=6, 40%)
- Funding
 - Public 73% (*n*=11)
 - Private 27% (n=4)
- Program size
 - >350 students 46% (n=7)
 - <350 students 53% (n=8)

School Characteristics

- Triggers for Change
- Policy Modification
- Reactions to Change



Major Themes

NCLEX-RN Scores

"... E^2 ...one of the ways they [the faculty] decided they would try. And clearly the NCLEX scores have improved considerably."

Student/Faculty Concerns

"...a B in the class from all the class grades and yet they are failing because they could not pass the $E^{2.}$ "

Nine (60%) schools discussed **cheating** as an issue "...that the faculty has to address on an ongoing basis".

Policymakers

"The board [BON] doesn't ever mandate anything, but they make very strong suggestions."

Modify the Policy

"Once we attached the [course] grade to it, you know, there was no more discussion".

Triggers for Change

Timing of Testing

...early in the semester...have the entire semester to coach.

...end of the course was always a way to see whether or not the students were being adequately prepared.

Benchmarking and Penalties

66% (*n*= 10) 850 HESI score, 27% (*n*=4) 900, 7% (*n*=1) 800

Remediation

100% remediation, 93% (*n*=14) Evolve program, 47% (*n*=7) added reviews

• Making the E² Count

"... if it doesn't count for something for students they're like, 'Okay, well I'm not going to do that'."

Policy Modification

Resistance of students

"Well most of the students are a bit resentful for having to take it $[E^2]$."

Resistance of faculty

"I think the biggest issue you run into is any time you try to change something somebody is not going to like it."

Acceptance

"... we find that it $[E^2]$ exam gives them a feeling of, "... I can do this NCLEX. I can pass this test". So they re glad after the fact."

Reaction to Change

- 13% require passing HESITM to graduate
 - 44.74% require passing HESITM to graduate (Langford & Young, 2013)
- 100% require remediation
 - 57% require remediation (Young & Willson, 2012)
- 100% give HESITM during senior year
 - 100% give HESITM during senior year (Sifford & McDaniel, 2007)
- 66% use 850 Benchmark
 - 72% use 850 Benchmark (Langford & Young, 2013)
- 60% discussed cheating
 - 75% provide information defining cheating (McCabe, 2009)
- HESITM grade value was 20-30% course grade
 - Placing value on HESITM important. (Lauer & Yoho, 2013)

Discussion

- Policy making about Exit Exam testing is cyclical process initiated by negative triggers, followed by policy development, and ultimately implementation.
- Policy development dependent on needs of institutions related to issues determined by stakeholders and policymakers.
- Remediation important means of preparing for NCLEX-RN.

Conclusions

- Measuring student readiness to take NCLEX-RN important.
- Students must understand value of taking E^2 .
- Deans/Directors should encourage faculty input as program policies are being crafted and implemented.

Implications

- Research regarding effectiveness of nursing program's specific testing and remediation policies to foster NCLEX-RN success.
- Evaluation of types of faculty mentoring and individual student remediation for best practices.
- Comparison of mandatory and non-mandatory remediation programs and their relationship to NCLEX-RN success.

Recommendations

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References

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Questions