Beyond Adoption: Exploring the Utilization and Integration of Resident Assessment Instrument-Home Care (RAI-HC)

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Background

- Role of Home Care central in today’s health care system
- Adoption of Resident Assessment Instrument-Home Care (RAI-HC)
- Critical shift... RAI-HC replaces non-electronic assessment guide
- Client Information Systems and Home Care
- Normalization Process Theory (NPT)
- Implementation of RAI-HC versus understanding and utilization ... 

Study Purpose

To move beyond adoption

Research Question

What are the factors that promote or inhibit the successful implementation, utilization, and embedding/ integration of RAI-HC within Home Care services day to day practice?

Analytical Framework

Factors that Promote

- Engagement with the client
- Electronic Client Assessment/Information system
- Assessment/Information system integrated/embedded into day to day practice
- Access to online, self learning
- Supportive environment/education
- Confident learning
- User Acceptance
- Normalisation
- Process Theory

Factors that Inhibit

- Heavy Caseload
- Challenge
- User
- Client
- Team/Collaboration
- Duplication of screening or assessments in RAI
- User lack of time and competing priorities
- Resistance
- Isolation

Results

Utilization of RAI-HC

Challenges/Opportunities

Implementation of RAI-HC and how that relates to NPT reinforced that the utilization of RAI-HC has not been normalised into day to day home care practice within the three RHA’s involved in the study

Discussion and NPT

- Coherence
- Cognitive participation
- Collective action
- Reflective monitoring

Implementing RAI-HC and how that relates to NPT reinforced that the utilization of RAI-HC has not been normalised into day to day home care practice within the three RHA’s involved in the study

Advancement of Knowledge/Recommendations

- Progression of analytical framework ... new perspectives
- NPT
- Ministry/RHA/Home Care leadership
- RAI-HC users
- Post secondary education

Limitations

- Single data source
- Professional background of participants
- Small population centres

Future Research

- Influenced by limitations?
- Multiple roles versus client focused roles
- NPT

Conclusion

Knowledge Gained

Benefit

Clients

Populations

Health Care System