#### Title:

Emergent Leadership: A Novel Perspective of Frontline Clinical Leadership

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### **Session Title:**

Engaging Leadership Through Connections Slot: LC 03: Friday, September 26, 2014: 3:30 PM-4:45 PM Scheduled Time:

Keywords:

4:10 PM

Frontline, Leadership and Staff Nurse

#### References:

American Association of Colleges of Nursing (2008). The essentials of baccalaureate education for professional nursing practice. Washington, DC: Author. Bohmer, R. M. (2012). Richard Bohmer: Clinical leadership for service improvement. Retrieved from http://www.youtube.com/watch?v=WimimYZ5qpl Bohmer, R. M. (2013). Leading clinicians and clinical leading. The New England Journal of Medicine, 268(16), 1468-1470. Chávez, E. C., & Yoder, L. H. (In press). Staff nurse clinical leadership: A concept analysis. Nursing Forum. Clarke, S. P., & Aiken, L. H. (2006). More nursing, fewer deaths. Quality and Safety in Health Care, 15, 2-3. doi: 10.1136/qshc.2005.017343 De Souza, G. & Klein, H. J. (1995). Emergent leadership in the group goal-setting process. Small Group Research, 26, 475-496. doi: 10.1177/1046496495264002 Hollander, E. P. (1963). Emergent leadership and social influence. In E. P. Hollander & R. G. Hunt (Eds.). Current perspectives in social psychology (pp.468-474). New York: Oxford University Press. Hollander, E. P. (1971). Leadership, innovation, and influence: An overview. In E. P. Hollander & R. G. Hunt (Eds.). Current perspectives in social psychology 3rd Ed. (pp.495-502). New York, NY: Oxford University Press. Hollander, E. P. (1976). Leaders, groups, and influence. New York, NY: Oxford University Press. Hollander, E. P. (1978). Leadership dynamics: A practical guide to effective relationships. New York, NY: Macmillan. Institute of Medicine. (1999). To err is human: Building a safer health system. Washington, DC: National Academy Press. Institute of Medicine. (2001). Crossing the quality chasm: A new health system for the 21st century. Washington, DC: National Academy Press. Institute of Medicine. (2004). Keeping patients safe: Transforming the work environment of nurses. Washington, DC: National Academy Press. Institute of Medicine. (2010). The future of nursing: Leading change, advancing health. Washington, DC: National Academy Press. Landrigan, C. P., Parry, G. J., Bones, C. B., Hackbarth, A. D., Goldmann, D. A., & Sharek, P. J. (2010). Temporal trends in rates of patient harm resulting from medical care. The New England Journal of Medicine, 363(22), 2124-2134.

# **Learning Activity:**

NG	EXPANDE D CONTENT OUTLINE	TIME	FACULTY/SP EAKER	TEACHING/LE ARNING METHOD	EVALUATION/FE EDBACK
Example	Example	Example	Example	Example	Example

Critique selected definition of the term, "curriculu m"	Definitions of "curriculum "  Course of study Arrangemen ts of instructional materials The subject matter that is taught Cultural "training" Planned	20 minutes	Name, Credentials	Lecture PowerPoint presentation Participant feedback	Group discussion: What does cultural training mean to you?
Differenti ate the definition of the term "staff nurse clinical leadership " from other forms of frontline clinical leadership	engagement of learners  Definition of "staff nurse clinical leadership" bedside nurse clinical staff nurse demonstrati on of leadership characteristi cs no formal authority member of interdiscipli nary health care team	15-20 minutes	Eduardo Chavez, MSN, RN	Lecture PowerPoint Question/answer discussion	Group discussion: What differentiates a staff nurse clinical leader from traditional "leaders" in the clinical work environment?
Associate the theoretical underpinn ings of "emergent	Association of "emergent leadership" and "staff nurse	15-20 minutes	Eduardo Chavez, MSN, RN	Lecture PowerPoint Question/answer discussion	Group discussion: How does the concept of "emergent leadership" reflect the leadership processes

leadership	clinical		demonstrated by
	leadership"		"staff nurse clinical
concept of	Team work		leadership"
"staff	Team		
nurse	member		
clinical	Team		
leadership	member		
"	without		
	formal		
	authority		
	Team		
	member is		
	elevated/sup		
	ported as		
	leader		
	Leader has		
	significant		
	influence		
	over other		
	team		
	members		

### **Abstract Text:**

Purpose: Approximately, 44,000 - 98,000 preventable deaths and over 1 million patient injuries occur vearly due to medical errors in health care delivery in hospitals in the United States (U.S.). Despite changes to health care policies and systems, improvement of the quality and safety of patient care have not met expectations because rates of preventable deaths and harm remain high in the U.S. More recently, the promotion of leadership at the point-of-care has been proposed as a strategy for improving the quality and safety of patient care. In the landmark report The future of nursing: Leading change, advancing health, the Institute of Medicine and the Robert Wood Johnson Foundation called for leadership at all levels and throughout all practice settings of the nursing profession. In addition, this report recognized that frontline staff nurses' frequent and extended contact with patients and families places them in a unique position to directly influence the quality, safety, and efficiency of health care delivery. Therefore, staff nurse clinical leadership is crucial for service improvement in health care. However, frontline staff nurses have not traditionally been viewed to be in positions of leadership and established leadership models are based on individuals that are in hierarchical positions of authority within the organization. Moreover, current models of leadership do not fully describe staff nurse clinical leadership from the perspective of a frontline clinician that does not have formal authority yet demonstrates leadership within the interdisciplinary health care team. Therefore, the purpose of this presentation is: 1) to define the concept of staff nurse clinical leadership and differentiate this concept from other forms of frontline clinical leadership in the acute-care hospital setting, 2) to present the notion of emergent leadership as a novel perspective of staff nurse clinical leadership in interdisciplinary health care teams.

**Methods:** A review of the literature and a concept analysis using the Walker and Avant methods were used to examine, define, and differentiate staff nurse clinical leadership from other similar concepts related to frontline clinical leadership in nursing. The review of the literature was conducted to assess the current state-of-the science of this phenomenon. In addition, a review of the literature for the concept emergent leadership also was conducted to evaluate the theoretical underpinnings of this phenomenon.

Results: The concept analysis and review of the literature of staff nurse clinical leadership indicated there was a lack of consensus about its meaning. Therefore, staff nurse clinical leadership was defined as a process that involves a staff nurse who, although has no formal authority, exerts influence over other individuals in the interdisciplinary health care team. In addition, there was a lack of literature that described staff nurse clinical leadership from the perspective of a frontline clinician that emerges as a leader within an interdisciplinary health care team. The theoretical underpinnings of emergent leadership, however, were consistent with the type of frontline clinical leadership that takes place in staff nurse clinical leadership. In addition, the findings of the emergent leadership literature review supported the emergence of leadership within the context of interdisciplinary teams or groups of individuals that assume responsibility for the completion of tasks, team functions, and team problem-solving in work environments.

**Conclusion:** A clear delineation of the concept *staff nurse clinical leadership* distinguished this concept from other concepts and catchphrases frequently encountered in the frontline clinical leadership literature. A description of staff nurse clinical leadership from the perspective of emergent leadership provided a new approach and preliminary framework for advancing staff nurse clinical leadership practice, education, theory development, and research. Staff nurses may apply the gained clarity of the concept of staff nurse clinical leadership to their practices and roles as emergent leaders within their professional setting. Nurse educators may use the concept and framework to inform their strategies to effectively educate staff nurses about frontline clinical leadership. The science of staff nurse clinical leadership is emerging and more work is still needed. These findings provide a foundation for further theory development and research of effective models and global trends of staff nurse clinical leadership.