Title:

SPECIAL SESSION: Healthy Work Environments: Authentic Leadership and Skilled Communication in Action During the COVID-19 Pandemic

Keywords:

Authentic Leadership, COVID-19 and Skilled Communication

Summary:

The COVID-19 pandemic has placed nurses in a unique position to establish and maintain the American Association of Critical-Care Nurses' (AACN's) Healthy Work Environment Standards. Application of authentic leadership principles to support staff and innovative methods for skilled communication provide lessons for nurses to take forward into future practice.

References:

- Barden C, Cassidy L, Cardin S, eds. AACN Standards for Establishing and Sustaining Healthy Work Environments: A Journey to Excellence. 2nd ed. Aliso Viejo, CA: American Association of Critical-Care Nurses; 2016. Accessed April 13, 2020.
- White DB. A model hospital policy for allocating scarce critical care resources.
 University of Pittsburgh School of Medicine. Published March 23, 2020.
 Accessed August 31, 2020.
 https://ccm.pitt.edu/sites/default/files/UnivPittsburgh_ModelHospitalResourcePolicy 2020 04 15.pdf
- Adams AMN, Chamberlain D, Giles TM. The perceived role of the nurse unit manager in supporting the wellbeing of intensive care unit nurses: an integrative literature review. Aust Crit Care. 2019;32(4):319-329.
- Blake N. Authentic leadership: How does it differ from transformational leadership? AACN Adv Crit Care. 2020;31(2):196-197
- Rosa WE, Gray TF, Chow K. et al. Recommendations to leverage the palliative nursing role during COVID-19 and future public health crisis. J Hosp Palliat Nurs. 2020:22(4);260-269.
- Vital Talk. COVID ready communication playbook. Accessed August 31, 2020. https://www.vitaltalk.org/guides/covid-19-communication-skills/
- American Association of Critical-Care Nurses. AACN practice alert: family visitation in the adult intensive care unit. Crit Care Nurse. 2016;36(1):e15-e18.
- American Association of Critical-Care Nurses. AACN position statement: ethical triage and end-of-life care. Published April 13, 2020. Accessed August 31, 2020. https://www.aacn.org/policy-and-advocacy/aacn-position-statement-ethicaltriage-and-end-of-life-care

Organizer

Linda Cassidy, PhD, APRN, CCNS, CCRN-K, RN, CCNS, CCRN-K American Association of Critical-Care Nurses Strategic Advocacy Manager Aliso Viejo, California USA

Author Summary: Linda Cassidy is the Strategic Advocacy Manager at the American Association of Critical-Care Nurses. She served as the coordinating editor for the AACN Standards for Establishing and Sustaining Healthy Work Environments: A Journey to Excellence, 2nd edition. Linda's research focus is on the impact of the work environment on nurse, healthcare professionals and patient/family outcomes and she is a nationally known speaker on healthy work environments.

Organizer

Connie Barden, MSN, RN, CCRN-K, FAAN, RN, CCRN-K, CCNS American Association of Critical-Care Nurses Chief Clinical Officer Aliso Viejo, California USA

Author Summary: Connie Barden is the Chief Clinical Officer at the American Association of Critical-Care Nurses (AACN). She served as the Executive Editor of the AACN Standards for Establishing and Sustaining Healthy Work Environments: A Journey to Excellence, editions 1 and 2. Connie served as past national president of AACN and is a nationally known speaker on healthy work environments and other topics of interest to acute and critical care nurses.

Organizer
Joseph Falise, MSN, RN, CCRN, CSC
University of Miami Hospital
Critical Care Department
Nurse Manager
Miami, Florida
USA

Author Summary: Joseph Falise is a nurse manager with 25 years of nursing experience. He currently manages the CVICU and Neuro ICU at the University of Miami Hospital and most recently, also manages the COVID ICU. At the onset of the COVID pandemic, he oversaw the transition of a 62 bed med-surg unit into a COVID ICU and continues to assist Senior Leadership during the hospital's COVID response.

Organizer
Elizabeth Bridges, PhD, RN, CCNS, RN, PhD, CCNS
University of Washington
School of Nursing
Professor
Seattle, Washington
USA

Author Summary: Dr Elizabeth Bridges is the current President - American Association of Critical Care Nurses (AACN). She is a professor of nursing at the University of Washington School of Nursing - Seattle and the clinical nurse researcher at the University of Washington Medical Center - Montlake Campus.