## Community nurses access to and use of computers

1. Please rate how confident you are when using the following:

<table>
<thead>
<tr>
<th>Resource</th>
<th>Not confident</th>
<th>Quite confident</th>
<th>Confident</th>
<th>Very confident</th>
<th>Never use</th>
<th>Don’t know</th>
</tr>
</thead>
<tbody>
<tr>
<td>A mouse</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>A keyboard</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Word /other word processor</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Excel/ other Spreadsheet</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>e-mail</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internet</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Electronic library</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Computerised patient medical records (e.g. EMIS, Torex)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Comments: ____________________________________________________________

2. Which of the following do you use to support your work?
(You may select more than one box)

- Books
  - Personal collection
  - Work/dept collection
- Journals
  - Personal collection
  - Work/dept collection
- Library
- Colleagues
- Electronic Resources (e.g. Internet, electronic journals)
- Other  
  - (Please State) ____________________________________________________

3. How often do you use a computer to support your work?

- At least daily
- At least weekly
- At least monthly
- Never
- Don’t know
- Other  
  - (Please state) ____________________________________________________
4. Which of the following do you prefer to use to support your work?
   - Paper (e.g. books and journals)  □   (Please state why)
   - Computer (e.g. Internet and electronic journals)  □   (Please state why)
   - Both  □   (Please state why)
   - No preference  □   (Please state why)

5. Do you have access to the Internet?
   - Yes □
   - No □

6. If you have access to the Internet please indicate where:
   (You may select more than one box)
   - Work □
   - Home □
   - Other □   Please state

7. For what purpose do you use the Internet?
   - Literature Searching
   - Email
   - Drug Information
   - Information for patients
   - Other □   (Please State):
<table>
<thead>
<tr>
<th>Purpose</th>
<th>At least daily</th>
<th>At least weekly</th>
<th>At least monthly</th>
<th>Occasionally</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>Literature Searching</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Email</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Drug Information</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Information for patients</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Other</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>(Please State):</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8. Do you regularly experience difficulty when trying to find the information you need from computers?
   - Yes □   Please state why
   - No □
   - Never use □

9. Would you like to make more use of electronic resources?
   - Yes □
   - No □
   - Please specify why in either case:

10. Have you ever received any training in the use of computers?
    - Yes □   Please list the subject areas in which training has been received:
    - No □

11. Would you like to receive training in the use of any of the following resources? (You may select more than one box)

- Databases [ ] (Please State which ones)
- Internet [ ]
- Other [ ] (Please State)

12. What would be your preferred format for training?

<table>
<thead>
<tr>
<th>Format</th>
<th>Least Desirable</th>
<th>Adequate</th>
<th>Desirable</th>
<th>Highly Desirable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Printed manuals</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Tutorial on the Internet</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Lectures</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Workshops</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>One to One</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

13. Please specify where you would like to receive this training:

- At work [ ]
- At an education/teaching centre [ ]
- Library [ ]
- Home (self directed learning) [ ]

Please provide your details below:

(This information will be kept strictly confidential)

Gender
- Male [ ]
- Female [ ]

Which age group do you belong to?
- Under 30 years [ ]
- 30-39 years [ ]
- 40-49 years [ ]
- 50-59 years [ ]
- Over 60 years [ ]

Job Title
- District Nurse [ ]
- Health Visitor [ ]
- Practice Nurse [ ]
- Other [ ] (Please State)

Place of Work
- Are you based at:
  - A Practice [ ]
  - A Hospital [ ]
  - Other [ ] (Please State)

Please return your completed questionnaire to:
This questionnaire may be used in support of your work providing that The Primary Care Informatics Group at St George’s Hospital Medical School and KSSnet is fully acknowledged.