

## ONE HEALTHCARE **FACILITY** + TWO GRADUATE NURSE ORIENTATION PROGRAMS = SUCCESSFUL TRANSITION TO PRACTICE

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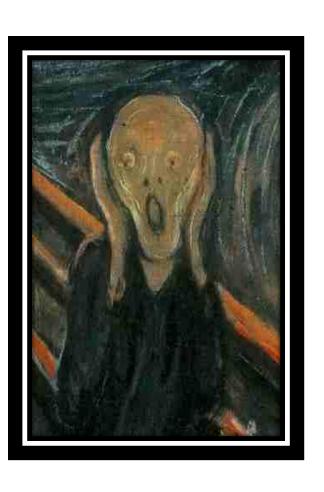




## **OBJECTIVES**

- The learner will be able to discuss the characteristics of two different transition into nursing practice programs used in one healthcare facility.
- The learner will be able to identify results of the transition into practice experience of the participants in this study.

## REALITY SHOCK



- NCLEX-RN
- Eligibility for staff nurse positions
- Transition from student to professional/staff nurse
- Personal Expectations
- Institutional expectations of staff nurse role

## RESEARCH SITE

- Sparrow Hospital in Lansing, Michigan
  - Non-profit; Community Governed
  - 697 licensed beds
  - Annual statistics
    - 100,000 ED visits, 4,000 births, and 23,000 surgeries
  - 5,600 Associates





## GRADUATE NURSE HIRES AT SPARROW HEALTH SYSTEM

#### Nurse Interns

Traditional Orientation program of 8 - 12 weeks

#### Nurse Residents

- Rotate through 10 patient care units
- Didactic classes
- 12 week program + Unit orientation of 3 6

weeks (15 - 18 weeks total)

- Support meetings
- Interview for available positions
- "Match" process for placement

## RESEARCH QUESTION

• Does one orientation program impact the transition process better than the other, or are both programs are equally supportive?

## TOOL: CASEY-FINK GRADUATE NURSE EXPERIENCE SURVEY

#### **Five Sections:**

- 1. Skills and procedures with which the GN is uncomfortable
- 2. Professional supports, expectations, &/or comfort
- 3. Job satisfaction
- 4. Transition to practice issues encountered by GNs.
- 5. Demographic information & four open-ended questions.

#### **Reliability:**

Quantitative items – ranges from .71-.90

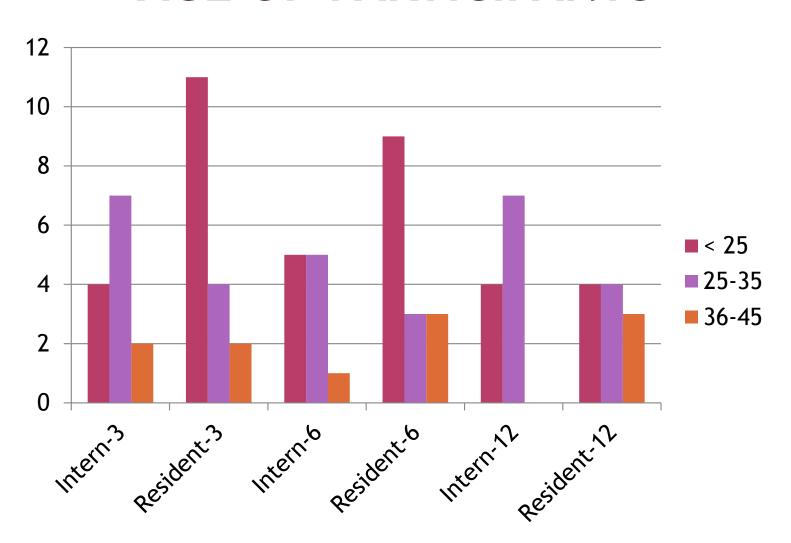
#### Content validity:

- 1. Established by expert review
- 2. Discriminating between nurses with varied amounts of experience during the initial year of professional nursing practice

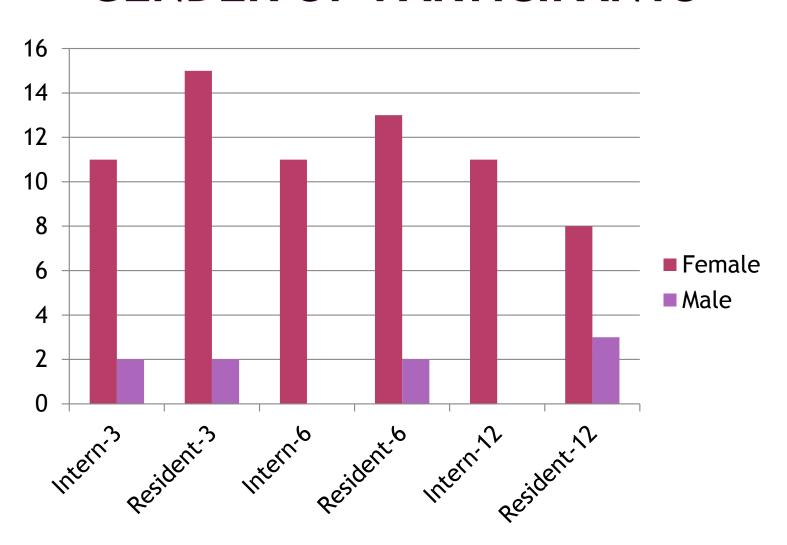
### STUDY DESIGN & METHODOLOGY

- Approval granted by IRB Committees (GVSU and Sparrow)
- Convenience Sampling
- Non-Experimental
- Longitudinal Time Dimension
- Criteria for Inclusion
- Recruitment Procedure
- Voluntary Participation
- Data Collection Process

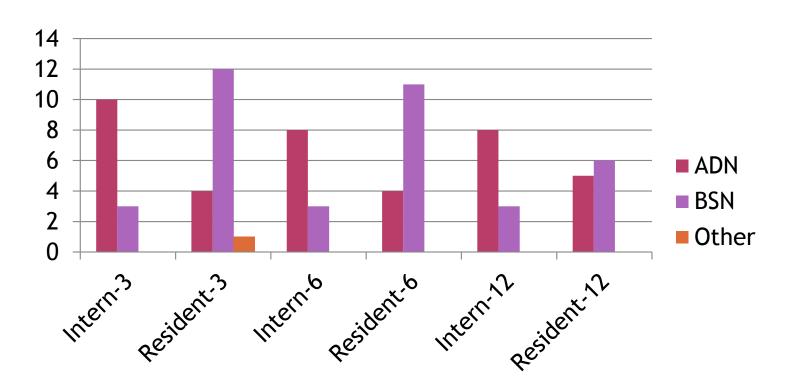
## **AGE OF PARTICIPANTS**



## **GENDER OF PARTICIPANTS**



## **DEGREE EARNED**



BSN graduates more likely to be Residents and ADN graduates more likely to be Interns (p = 0.0054).

# FACTORS AFFECTING APPLICATION TO A PATIENT CARE UNIT

#### Interns

- Previously a student nurse extern on the unit
- Previous clinical rotation on the unit
- Patient population and/or type on the unit
- Wanted a foundation in medical-surgical nursing
- Wanted high-acuity and/or fast-pace

#### Residents

- Nurse-Patient ratio
- More RN autonomy on the unit
- Good physician nurse relationships
- Supportive environment (staff & management)
- Patient population and/or type on the unit

# INFLUENCES ON DECISION TO ACCEPT STAFF RN POSITION

#### Interns

- Area/Unit desired (patient population or type)
- Interview was well organized
- Friends on the unit
- Perceived there were high quality care standards
- Staff on the unit
- Needed a job

#### Residents

- Unit managers
- Staff on the unit
- Area/Unit desired (patient population or type)
- Rotated to the unit during the residency program
- Friends on the unit
- Needed a job

# RESIDENTS & INTERNS (3-6-12 MONTHS)

- Job performance expectations of their positions were realistic
- Comfortable communicating with patients and their families
- Opportunities available to practice skills and procedures more than once
- Comfortable in making suggestions for changes to the nursing plan of care
- Work was exciting and challenging
- Family and friends supportive

## SIGNIFICANT AT 3 MONTHS

- Overwhelmed by patient care responsibilities and work load: significant for residents & interns
- Difficulty in organizing patient care needs: significant for residents & interns
- Decreased comfort in communicating with physicians: significant for residents & interns
- Delegation of tasks to nursing assistant: Interns more comfortable than Residents (but both groups more uncomfortable with this task at 3 months when compared to 6 & 12 months)

#### STAFF SUPPORT FOR NEW GRADS

- Residents & Interns less comfortable asking for help from other RNs on unit at 3 months.
  Increased comfort at 6 & 12 months
- Decreased perceptions of staff RN support at 3 months. Perceived more support at 6 & 12 months
- Staff RNs most available to assist Residents & Interns during new situations and procedures at 6 months.
- Preceptors assisted in developing confidence in practice at 3 & 6 months

### CARING FOR A DYING PATIENT

- Increased levels of discomfort at 3 and 6 months for Residents & Interns
  - No significant differences between the two groups
- Increased level of confidence in knowing how to care for a dying patient at 12 months (p=0.0048)
  - No significant differences between Residents & Interns

## FEAR HARMING PATIENTS

- Residents & Interns feared harming a patient secondary to lack of knowledge and experience at 3 months
- Increased confidence in patient care knowledge and experience at 6 months
- Significantly less confident in their knowledge and experience at 12 months (p=0.0001)
  - No difference between Residents & Interns

# PREPARATION TO COMPLETE JOB RESPONSIBILITIES

- Residents & Interns felt significantly less prepared at 3 months than they did at the 6 and 12 month marks (p=0.0294)
- Interns felt more prepared than Residents at the 3 month interval (p=0.0294)
- At 12 months, the Interns felt less prepared than Residents (p=0.0472)





# SATISFACTION WITH NURSING SPECIALTY AREA



 Decreased satisfaction level at 12 months

No difference between Interns & Residents

# REASONS FOR STAYING IN THE INITIAL POSITION OF HIRE

- Lack of RN positions
- Not enough experience
- Financial obligations
- Enjoy the patient population on the unit
- Supportive work environment
- Colleagues/Staff on the unit
- Opportunities for learning



## LIMITATIONS OF STUDY

- Convenience sampling at a single institution
- Small sample size at each collection point
- Lack of diversity in racial/ethnic status
- Lack of gender diversity
- Nurse Intern program = 8-12 weeks
- Nurse Resident program = 12-18 weeks
- Depressed economy in State of Michigan

## LESSONS LEARNED & RECOMMENDATIONS FOR FUTURE RESEARCH

- An electronic format (Zoomerang or Survey Monkey) may have increased response rate
- Graduate RNs at Sparrow experience a smoother transition
- Few significant differences between the two groups in regards to transition to practice experience - need to repeat with another sample
- More research needed on why ADNs and BSNs are drawn to the different orientation programs
- What does decreased satisfaction with nursing specialty area mean?

# AUDIENCE QUESTIONS

