



## **Evolving Nursing Grand Rounds for the 21<sup>st</sup> Century**

Lorraine Brock RN, MSN, Director of Nurse Recruitment  
Dawndra Jones RN, MSN, Director of Strategic Initiatives  
UPMC

# Objectives

- Discuss the goals for evolving nursing grand rounds to meet the needs in today's health care environment
- Identify System Nursing Grand Rounds as a method of leading change among nurses in a widely disseminated global health enterprise

# Background

- UPMC is an \$8 billion integrated global health enterprise headquartered in Pittsburgh, Pennsylvania. Committed to developing and delivering Life Changing Medicine, it is one of the leading health systems in the United States
- UPMC operates 20 academic, community, and specialty hospitals and 400 outpatient sites, employs more than 2,700 physicians, and offers an array of rehabilitation, retirement, and long-term care facilities
- Internationally, UPMC operates a hospital specializing in transplant in Italy, and two cancer centers and a hospital in Ireland

# Our Mission

UPMC's mission is to provide outstanding patient care and to shape tomorrow's health system through clinical innovation, biomedical and health services research, and education.



# UMPC Nursing Vision

*“Create the best patient experience, nationally and internationally, through the selection, development, retention and reward of the highest performing nurses while creating systems and programs that creates consistency and excellence in patient care.”*



# CNO Leadership Team

Italy  
Cheryl Brill

Ireland  
Beacon

Presbyterian  
Holly Lorenz

Bedford  
Paula  
Thomas

St. Margaret  
Mary  
Barkmyer

Passavant  
Susan  
Hoolahan

Shadyside  
Sandy  
Rader

Magee  
Maribeth  
McLaughlin

Children's  
Diane Hupp

WRIC  
Kim Owens

Horizon  
Melissa  
Kolin

Cancer  
Centers  
Susan  
Frank

Home Care  
Penny  
Milanovich

Senior  
Communities  
Elaine  
Hatfield

McKeesport  
Cheryl  
Como

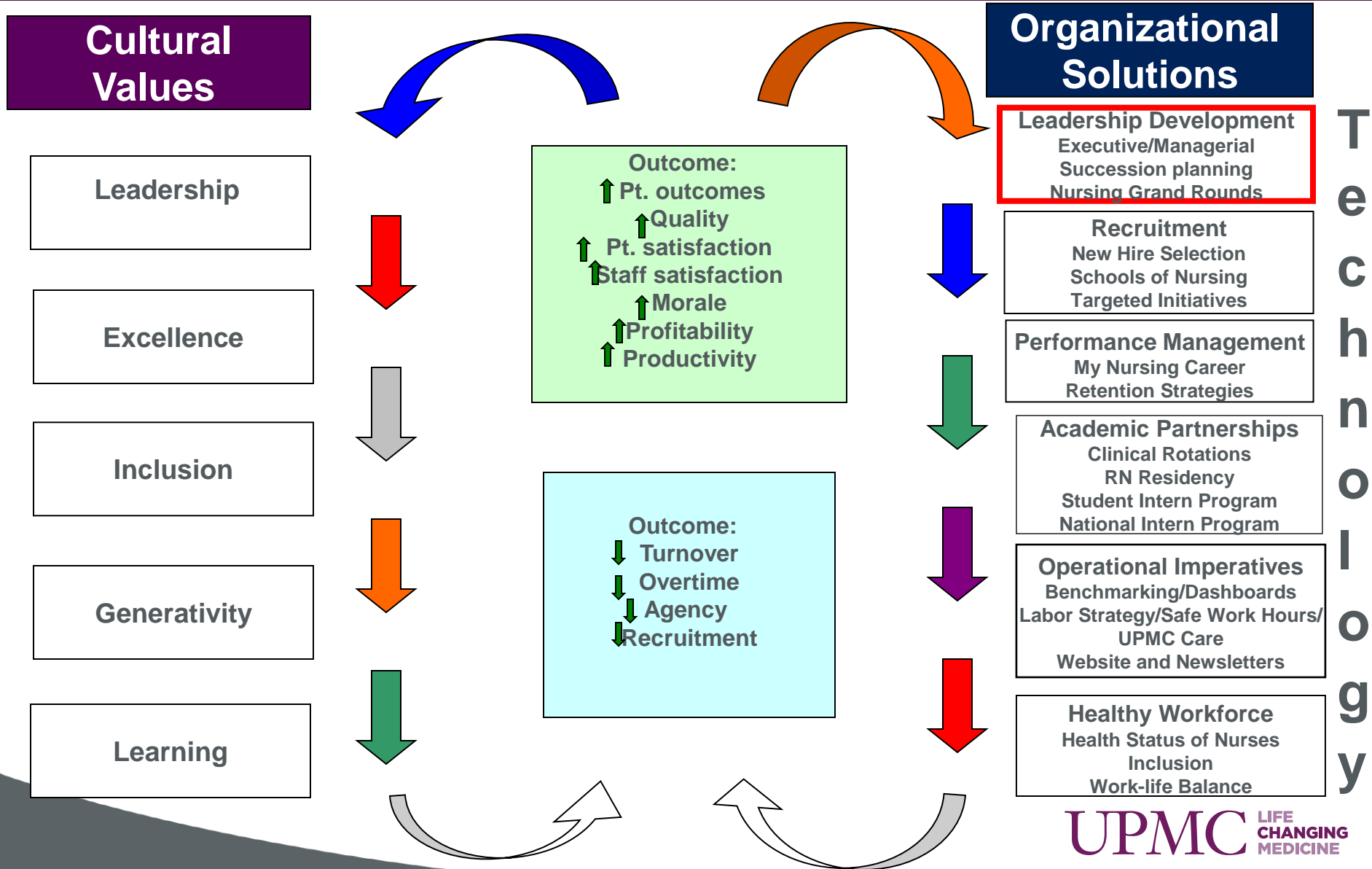
Northwest  
Barb  
Jordan

Mercy  
Margaret  
DiCuccio

Hamot  
Jim  
Donnelly

East  
Tammy  
Minton

# UPMC Nursing Strategic Solutions



- Purpose
  - Efficiently communicate clinical and strategic information across the system
  - Showcase UPMC nursing clinical expertise
  - Disseminate evidence based nursing practice
  - Update our nurses with local and national health care trends
  - Explore strategies and positions
  - Disseminate research and initiatives
  - Benefit of free contact hours for continuing education
  - Offer flexibility to view at anytime and in any location



## Evolution

- 2005
  - Began as a live presentation with simultaneous webcasting that was also archived and viewable from the nursing Infonet site
  - Contact hours approved and obtained through hospital educators
  - Lunch!
- 2009 to Current
  - Eliminated live simulcast
  - Eliminated lunch
  - Centralized contact hour paperwork and distribution
  - Uploaded presentation to uLearn, UPMC's online education platform
  - Ability to provide DVDs for group viewing

## Methodology

- Topic Selection
  - WHO
    - Chief Nursing Officers Leadership Council
    - Professional Practice Council
    - Unit Director Council
    - Center for Nursing Excellence and Innovation
  - WHAT
    - New national and local healthcare initiatives
    - New and revised nursing practices and policies
    - Nursing solutions and approaches
    - Best Practices
    - Innovative approaches in healthcare


## Methodology

- When
  - 1<sup>st</sup> Thursday of the month – excluding May for Nurses' Week
- Where
  - Presentations held and recorded at our flagship hospital
  - Uploaded to uLearn 1 week after the live presentation
  - Removed 2 years after date of presentation
- How
  - Announcement emailed to all UPMC Nurses
  - [NursingGrandRounds@upmc.edu](mailto:NursingGrandRounds@upmc.edu)
  - PDF of announcement provided for posting
  - Distributed via nursing CNO weekly

**UPMC SYSTEM NURSING GRAND ROUNDS**  
**THURSDAY, OCTOBER 7TH, 2010**  
 12 PM TO 1 PM  
**LOCATION: BIOMEDICAL SCIENCE TOWER 100A**  
**UPMC PRESBYTERIAN CAMPUS**

\*\*Registration not required, but seating is limited to 100 on a first come basis

**“Catheter Associated Urinary Tract Infections (CAUTI):  
 Think About It, Can They Do Without It?”**




**Dan Shearn RN, MSN Clinical Director of Critical Care**  
**Fred Tasota RN, MSN, CCRN, Critical Care APN**  
**UPMC Presbyterian**

**Unable to attend the live presentation?**  
 The presentation will be available to earn one CE after October 18th, 2010 on ULearn!  
\*\*\*Please note, you will need the number which will be verbally provided by the presenter during the Presentation in order to complete the quiz and earn one CE. Viewing/participating in Nursing Grand Rounds from home is completely voluntary and will not be paid work hours.\*\*\*

This continuing education activity has been approved for 1.0 Contact Hour by the UPMC Provider Unit of the PA State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. To receive contact hours, the participant to the live presentation must attend the entire session and complete the evaluation form. If you have questions, please email [jonesf11@upmc.edu](mailto:jonesf11@upmc.edu).

**UPMC SYSTEM NURSING GRAND ROUNDS**  
**THURSDAY, APRIL 7, 2011**  
 12 PM TO 1 PM  
**LOCATION: BIOMEDICAL SCIENCE TOWER 100A**  
**UPMC PRESBYTERIAN CAMPUS**

\*\*Registration not required, but seating is limited to 100 on a first come basis



**“UPMC: Taking Steps to Building  
 Healthy Communities by Promoting  
 Health Literacy & Cultural Competency”**

**Candi Castleberry-Singleton, MBA**  
 Chief Inclusion Officer  
 UPMC, Center for Inclusion


**Unable to attend the live presentation?**  
 The presentation will be available to earn one CE after April 18th on ULearn!  
\*\*\*Please note, you will need the number which will be verbally provided by the presenter during the Presentation in order to complete the quiz and earn one CE. Viewing/participating in Nursing Grand Rounds from home is completely voluntary and will not be paid work hours.\*\*\*

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**UPMC SYSTEM NURSING GRAND ROUNDS**  
**THURSDAY, AUGUST 5TH, 2010**  
 12 PM TO 1 PM  
**LOCATION: BIOMEDICAL SCIENCE TOWER 100A**  
**UPMC PRESBYTERIAN CAMPUS**

\*\*Registration not required, but seating is limited to 100 on a first come basis

**‘Reducing Harm from Falls at  
 UPMC:  
 A System Initiative’**




**Susan Martin, MSN, RN-Center for Quality Improvement and Innovation**  
**Lucy Thompson MN, RN -Center for Quality Improvement and Innovation**  
**Kathy Hale, BSN, RN, MHSA -UPMC Mercy**  
**Lisa Donahue, DNP, RN-UPMC Shadyside**  
**Deborah Vehec MSN, RN-UPMC McKeesport**  
**Melissa Kolin, DNP, CRNP-UPMC Horizon**

**Unable to attend the live presentation?**  
 The presentation will be available to earn one CE after August 18th on ULearn!  
\*\*\*Please note, you will need the number which will be verbally provided by the presenter during the Presentation in order to complete the quiz and earn one CE. Viewing/participating in Nursing Grand Rounds from home is completely voluntary and will not be paid work hours.\*\*\*

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**UPMC SYSTEM NURSING GRAND ROUNDS**  
**THURSDAY, OCTOBER 6, 2011**  
 12 PM TO 1 PM  
**LOCATION: BIOMEDICAL SCIENCE TOWER 100A**  
**UPMC PRESBYTERIAN CAMPUS**

\*\*Registration not required, but seating is limited to 100 on a first come basis



**"Medication Reconciliation:  
 The New Process and Its Benefits"**

**Dr. Vivek Reddy**  
 Medical Director, Hospital IT  
**Marianne McConnell RN, MN, NEA, BC, CPHQ, FACHE**  
 Executive Director, Clinical & Operational Informatics, UPMC

**Unable to attend the live presentation?**  
 The presentation will be available to earn one CE after October 17, 2011 on ULearn!  
\*\*\*Please note, you will need the number which will be verbally provided by the presenter during the Presentation in order to complete the quiz and earn one CE. Viewing/participating in Nursing Grand Rounds from home is completely voluntary and will not be paid work hours.\*\*\*


This continuing education activity has been approved for 1.0 Contact Hour by the UPMC Provider Unit of the PA State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. To receive contact hours, the participant to the live presentation must attend the entire session and complete the evaluation form. If you have questions, please email [jonesf11@upmc.edu](mailto:jonesf11@upmc.edu).

Developing a Professional Practice Model For Nursing - Windows Internet Explorer provided by UPMC

UPMC LIFE CHANGING MEDICINE

Developing a Professional Practice Model For Nursing

Zoom Video Swap Video & Slide Thumbnails Zoom Slide




149.8 Kbps 00:15.4/51:31.7

**Info** Topics

<b>Title</b>	Developing a Professional Practice Model For Nursing
<b>Presenter</b>	Diane S. Hupp, MSN, RN, Carrie A. Moelber, BSN, RN, CPN and Heather L. Ambrose, MSN, RN, CPN, CPON
<b>Date</b>	August 4, 2011
<b>Description</b>	Nursing Grand Rounds

(c) 2011



**UPMC**  
 LIFE CHANGING MEDICINE

**Developing a Professional Practice Model for Nursing**

**Heather L. Ambrose**, MSN, RN, CPN, CPON, Director Nursing Development and Magnet Program  
**Diane S. Hupp**, MSN, RN, Vice President, Patient Care Services and CNO  
**Carrie A. Moelber**, BSN, RN, CPN, Senior Professional Staff Nurse

Children's Hospital of Pittsburgh of UPMC (CHP)

2

## Methodology

- Online presentation
  - Completes a quiz
    - Must enter the uLearn code to access quiz
    - Must get an 80% score to obtain the contact hour
  - Completes evaluation
- Live Presentations
  - Complete Q&A along with evaluation
  - Sign-in sheet





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## Quiz

4, 2011  
g Grand  
ounds  
3/04/2011  
dit - Quiz

This program has been approved for 1.0 contact hours by the University of Pittsburgh Medical Center Provider Unit of the Pennsylvania State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.


In order to receive contact hours you must:  
View the entire program  
Complete the post-test with a score of 80 percent

- Q** 1. A professional practice model is a roadmap or schematic description of how nurse practice, collaborate, communicate and develop professionally to provide the highest level of care for those served by the organization.
  - True
  - False
- Q** 2. The five basic components of a professional practice include: values, communication/governance, care delivery, recognition/reward/development, and professional/interdisciplinary relationships.
  - True
  - False
- Q** 3. The process of developing a professional practice models should not include direct-care nurse involvement or feedback.
  - True
  - False
- Q** 4. Nurses participating in the My Nursing Career clinical advancement program is one example of how nurses apply the components within a professional practice model.
  - True
  - False
- Q** 5. Professional practice models support the Transformational Leadership Component of the Magnet Model.
  - True
  - False

[Grade the Test](#)

**Your score is 100% (5 / 5)  
Congratulations, you have mastered the subject!**

Message from webpage

 Your score is 100% (5 / 5)  
Congratulations, you have mastered the subject!

[OK](#)



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## Evaluation



August 4, 2011  
 Nursing Grand  
 Rounds

[NGR - 08/04/2011](#)

[CEU Credit - Quiz](#)

Please take a few minutes to complete this course evaluation tool. Your comments are important to us.

Q

	Needs Improvement	Outstanding	N/A
1. How would you rate the overall presentation and expertise of Diane S. Hupp, MSN, RN?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. How would you rate your ability to define a Professional Practice Model (PPM) as a result of this presentation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. How would you rate your ability to Identify essential components of a PPM as a result of this presentation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. How would you rate the overall presentation and expertise of Carrie A. Moelber, BSN, RN, CPN?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. How would you rate your ability to Identify steps in the process of developing a PPM in one organization as a result of this presentation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. How would you rate your ability to describe how nurses apply the PPM to everyday nursing practice as a result of this presentation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. How would you rate the overall presentation and expertise of Heather L. Ambrose, MSN, RN, CPON, CPN?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. How would you rate your ability to describe how the PPM supports Magnet's exemplary professional practice component of the model as a result of this presentation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q

9. Addition Comments

Submit





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August 4, 2011  
Nursing Grand  
Rounds

- [NGR - 08/04/2011](#)
- [CEU Credit - Quiz](#)

# UPMC

## Continuing Education Recognition

*This certifies that  
**Jones, Dawndra**  
has successfully completed*

**Nursing Grand Rounds Series 2011:  
Developing a Professional Practice Model for Nursing**

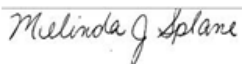
*on for 1 contact hour at*

**UPMC Presbyterian**

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*The University of Pittsburgh Medical Center (UPMC) is an approved provider of continuing nursing education by PA State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.*

*Sponsor's Address: 200 Lothrop Street, Iroquois Building, Suite 302, Pittsburgh, PA 15213*

*Administrator for UPMC PA Nurses Provider Unit: *

Nurse Planner : Dawndra Jones RN, MSN  
Email: [jonesd1@upmc.edu](mailto:jonesd1@upmc.edu)

## Results

- Provides over 1/3 of the CE's granted yearly to UPMC nurses
- Provides education and networking for student nurses
- Evaluations demonstrate:
  - Speakers average rating for fy2011 – 3.7
  - Objectives average rating for fy2011 – 3.6(4 point Likert Scale 1- needs improvement to 4 – outstanding)
  - Comments:
    - *“Excellent Speaker - passionate and energetic - obviously believes what she is talking about.”*
    - *“I appreciate all the teams efforts to decrease the vast amount of duplicate charting and to streamline the info and keep the nurses at the bedside....genius!”*
    - *“Very knowledgeable speaker. She knew her research!”*

## Opportunities

- Increase participation
- Update evaluations
- Mobile Applications

The screenshot displays a Zoom meeting window. On the left, a video feed shows a woman with brown hair wearing a purple top. Below the video is a control bar with a volume icon, a play/pause button, a progress bar at 14:08 / 17:00, and a '20:22:56:30.7' timestamp. Below the control bar is a metadata panel with 'Info' and 'Topics' tabs. The 'Info' tab is active, showing the following details:

Title	Developing a Professional Practice Model For Nursing
Presenter	Diane S. Hupp, MSN, RN, Caine A. Moelber, BSN, RN, CPN and Heather L. Ambrose, MSN, RN, CPN, CPON
Date	August 4, 2011
Description	Nursing Grand Rounds

On the right side of the Zoom window, a slide is displayed. The slide has a purple header with the text 'Children's Hospital Final Professional Practice Model'. The main content area features an illustration of a yellow box filled with colorful crayons. The box is labeled with 'Children's Hospital of Pittsburgh at UPMC' and 'Professional Practice Model'. Below the box are three stick figures and a blue glue stick. A pair of green scissors and a blue crayon are also shown. The UPMC logo is in the bottom right corner of the slide. At the bottom of the slide, it reads 'CHP Magnet Steering, Practice Council & BPM Task Force 2010'.

