

# | HEALTH SCIENCES | DIVISION

# The Effectiveness of an Interprofessional Ambulatory Care Health System Redesign on Patient Outcomes



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#### Aim

The aim of this study was to determine if a nurse-led, interprofessional, collaborative, care coordinated model of care (ICCCM) in primary care affected patient engagement, health care utilization and clinical indicators for a Type II diabetes population compared to pre-intervention and in comparison to a propensity matched sample (HRSA #UD7HP26040, PI Vlasses).

#### **Study Design**

#### Design:

- Retrospecitive
- Longitudinal
- Propensity Score Matched
- Secondary data from Epic health record (EHR)
- 2 arms:
  - Pre/post (N=204)
- Propensity Matched (N=171 matched pairs)

	<b>T2</b>	<b>T1</b>	Intervention	Т3
N <sub>I</sub>	0	0	X	0
N <sub>M</sub>	0	0		0

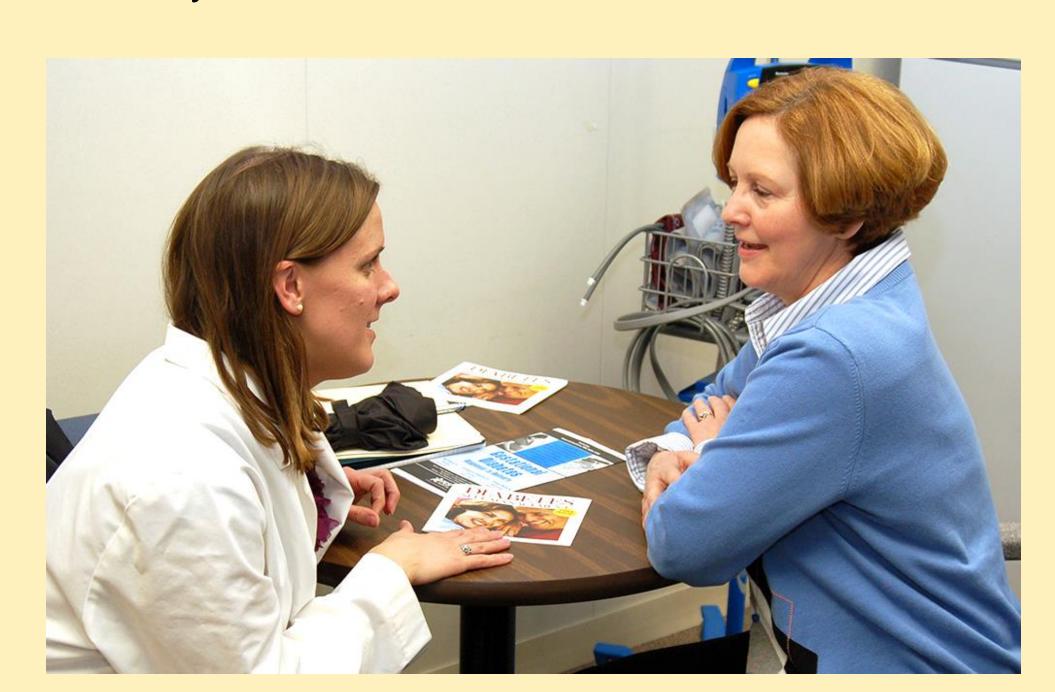
 $N_I$  = Patients at Intervention Clinic who received care coordination for at least one year.

N<sub>M</sub> = Patients at Ambulatory Care Site at same institution propensity score matched

T1 = Baseline (BL); Closest data when Care Coordination added to problem list from 6 months prior to 6 months after

T2 = 1 year prior to BL

T3 = 1 year after BL



#### **Theoretical Framework**

#### The Care Model (Wagner) The Care Model **Health Systems** Community Organization of Health Care Resources and Policies Delivery Clinical Coordinated Centered Based & Safe Services Informed, Productive / **Proactive Practice** mpowered Patient Interactions and Family

#### Improved Outcomes

#### Variables

Independent Variable: ICCCM intervention

Dependent Variables:

- Patient Engagement
  - Missed visits
  - Influenza immunizations
  - Dilated eye examination
- Healthcare Utilization
  - Number of hospitalizations
  - Number of emergency room visits
  - Number of days hospitalized
- Clinical Indicators
  - A1C
  - Weight
  - Blood pressure (systolic & diastolic)



#### Findings

Patient Engagement		
Variable	Pre-Post	Matched
		Comparison
Total # missed	p = 0.28	Unadjusted p02,
visits		Adjusted $p = .22$
# Annual influenza	p = 0.90	p =0.10, 95% CI [-
immunizations		0.798, 0.064]
# Annual dilated	p = 0.63	<i>p</i> =0.01, 95% CI [-
eye examinations		1.058, -0.133]

Healthcare Utilization			
Variable	Pre-Post	Matched	
		Comparisor	)
# hospitalizations	p = 0.86		p = 0.59
# ER visits	p = 0.27		p = 0.24
# days hospitalized	p = 0.64		p = 0.48

#### Findings

	Clinical	Indicators
Variable	Pre/ Post	Matched Comparison
% pts with HGB A1C > 9 (T1-T3)	<i>p</i> = 0.001	Unadj. <i>p</i> < 0.001, CI [0.631, 1.609] p=0.09, CI [-1.279, 0.101]
∆ HGB A1C (T1-T3)	<pre>p &lt; 0.001 (↓0.8%)</pre>	$p = 0.003 (\downarrow 0.53\%)$
∆ weight (T1- T3)	<i>p</i> = 0.02 (↓2.2)	p = 0.14
∆ systolic b/p (T1-T3)	<i>p</i> = 0.48	p = 0.26
# Systolic b/p at goal (< 140) (T1-T3)	<i>p</i> = 1.00	<i>p</i> = 0.39, CI [-0.734, 0.285]
∆ diastolic b/p (T1-T3)	<i>p</i> = 0.66	p = 0.45
# Diastolic b/p at goal (< 90) (T1-T3)	<i>p</i> = 0.04	<i>p</i> = 0.71, CI [-0.579, 0.854]

#### Conclusion

ICCCM significantly improved clinical indicators (A1C, weight and diastolic blood pressure at goal) and had no effect on healthcare utilization and patient engagement of the type 2 diabetes population in a primary care clinic within a highneed geographical community

## Acknowledgements

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### Sample

