Background

- Breast cancer patients account for 40% of the general surgical ward hospitalization rate, every 2-3 weeks need to be treated with chemotherapy, often in the general surgery four wards, because the accounting is not uniform, so that patients and their families have doubts about the amount of payment. Therefore, it is necessary to strengthen the proper management of the nursing staff to reduce the cost of the hospital and increase the trust of patients.

Objectives

- The purpose of this project is to improve the correctness of nursing staff’s accounting for breast cancer chemotherapy patients from 88% to 100%.

Methods

- We application of the plan-do-check-act (PDCA) cycle improves the accuracy rate for charging chemotherapy treatment fees.

Plan: Analysis of the statistics of breast cancer chemotherapy patients from January 3 to 9, 2017, the accounting omission rate was 12% (15/125).

Do: First of all, our group designs a "Charging chemotherapy treatment fees jingle", which will be announced at the meeting, so that staffs can become more familiar with the methods and principles of accounting.

Check: The analysis of 16 breast cancer chemotherapy bills from January 13 to 26, 2017, the accounting omission rate was 7%.

Act: In order to improve the accounting accuracy rate, the second phase of the group decided to use the concept of casing pricing.

Results

1) Therefore our group make "Charging chemotherapy treatment fees jingle" to deepen the memory of nursing staffs. Then redesign the sheet of "new form for chemotherapy treatment fee" to separate the chemotherapy and target therapy from the health insurance and self-pay to facilitate the accounting to improve the correctness of chemotherapy treatment fee.

2) Progress rate % = (98.9–88)/88 x 100% = 12.4%.

Conclusion

The unified accounting standards can reduce the burden of doubts, the need to spend manpower, time to check the account. In this project, we build the set of bills, as the basis for upcoming information system’s automatically roll account of reference by the medical orders.