

## ABOUT THE AUTHORS

**Paula Agosto, MHA, RN**, is the Chief Nurse Officer at Children's Hospital of Philadelphia. Agosto started her career at CHOP as a staff nurse in the Pediatric Intensive Care Unit (PICU) in 1985. Since 1996, she has assumed progressively responsible leadership roles, including Nurse Manager of the PICU; Director of Critical Care, Transport, and Emergency Nursing; and Assistant Vice President of Critical Care, Respiratory and Neuro-Diagnostic services. In addition to her extensive leadership experience, Agosto has led a number of successful cross-organizational improvement and operating plan initiatives. Having earned her nursing degree from Villanova University and a master of health administration from Saint Joseph's University, she has written for numerous pediatric textbooks and manuals and has given presentations around the country on pediatric nursing topics. Agosto is responsible for advancing nursing and respiratory practice and leading advancements in nursing research while supporting CHOP's commitment to exceptional patient care.

**Megan Bernstein, BSN, RN, CPN, CCRN**, is a Clinical Nurse Expert in the Pediatric Intensive Care Unit (PICU) at CHOP, where she has been a nurse since 2007. She started her nursing career in the Progressive Care Unit at CHOP and transitioned to the PICU after two years, where she has progressed to a leadership role. With her certification in pediatric and critical care nursing, Bernstein continues to practice bedside nursing in the PICU. She was



the acting Department Chair for the Supporting Practice and Management (SPM) Council for Nursing Shared Governance at CHOP, where she helped to facilitate and embed the CHOPtimize initiative at the bedside level. She has presented her work at national and international nursing and healthcare conferences.

**Cheryl Gebeline-Myers, MS**, is the Senior Director of Clinical Services and Programs in the Office of Safety & Medical Operations at CHOP. She has a 20-year record of successful contributions in research, quality, safety, and process improvement in various sectors of the healthcare industry. This includes training frontline staff and healthcare leaders in the application of structured improvement methodologies. Holding a master's degree in healthcare quality from George Washington University School of Medicine and Health Sciences, Gebeline-Myers has led poster and platform presentations and interactive workshops across numerous national and international conferences on topics spanning quality and patient safety, financial stewardship, resident education, and Lean in healthcare. She has authored several peer-reviewed publications and book chapters and serves as adjunct faculty at Thomas Jefferson University. She is a coinventor of a newly designed and licensed product to protect peripheral IVs in patients.

**Jackie Noll, MSN, RN, CEN**, is a Senior Director of Nursing at CHOP. She earned a BSN degree from Thomas Jefferson University and an MSN degree in leadership and health system management from Drexel University. Noll's



operational scope within the Department of Nursing includes the emergency department (ED), the ED Extended Care Unit, Sedation/Radiology, Interventional Radiology, and Vascular Access Services. Having begun her career in intensive care as a clinical staff RN, Noll has over 30 years of experience in nursing, including years in leadership roles. She enjoys strategic start-up planning and implementation, and she helped develop the CHOP Home Care department and Urgent Care sites. She also led enterprise plan initiative teams in workforce productivity, harm prevention, improving patient experience, and nonlabor cost reduction. She is the clinical co-chair of the Value Analysis Committee, known as CHOPTimize, focused on maximizing value in patient care supplies. Passionate about developing and mentoring nurses to lead at all levels in the organization, Noll speaks nationally on clinical and leadership topics, and she is published in patient safety walk rounds.

**Jessica Steck, BSN, RN, CPN**, is a Clinical Nurse in the After Hours Program for CHOP. With a certification in pediatric nursing, she was the Shared Governance unit-based representative for her unit and was instrumental in championing and leading CHOPTimize work at the bedside. Steck has presented her work on nursing engagement in nonlabor expense reduction at national and international healthcare conferences.